SOFAR

USER MANUAL

HYD 5~20KTL-3PH



Shenzhen SOFARSOLAR Co., Ltd.

Table of Content

Table of Content I
1 About this manual 1
1.1 Copyright declaration 1
1.2 Structure of the manual 1
1.3 Scope 1
1.4 Target group 2
1.5 Symbols used 2
2 Basic safety information 4
2.1 Safety information 4
2.2 Symbols and signs 8
3 Product features 10
3.1 Product information 10
3.2 Product dimensions 11
3.3 Labelling on the device 12
3.4 Functional features 12
3.5 Application modes 15
3.6 Connecting GTX 3000-H batteries (AMASS) 21
3.7 Connecting BTS 5K batteries 22
4 Installation 26
4.1 Installation information 26
4.2 Installation procedure 26
4.3 Examination before installation 27
4.4 Connections 30
4.5 Tools 32

4.6 Installation Environment Requirements 33
4.7 Installation location 33
4.8 Unpacking the inverter 35
4.9 Installation of the inverter 36
5 Electrical connections 38
5.1 Safety instructions 38
5.2 Wiring overview 40
5.3 System overview 41
5.4 Electrical connection 46
5.5 Connecting the PE cables 46
5.6 Connecting the DC lines for the PV modules and battery 48
5.7 Connecting the AC power cables 51
5.8 AC connector installation 53
5.9 Communication interfaces 55
5.10 Feed-in limitation function 73
5.11 System monitoring 73
5.12 Installation of the WiFi, or Ethernet stick 74
6 Commissioning the inverter 79
6.1 Safety test before commissioning 79
6.2 Double Check 79
6.3 Starting the inverter 80
6.4 Initial setup 80
6.5 Smartphone app SOFAR View 84
7 Operation of the device 85
7.1 Control panel and display field 85
7.2 Standard display 86

7.3 Energy storage modes 87
7.4 Menu structure 91
7.5 Firmware update 100
8 Troubleshooting handling 102
8.1 Troubleshooting 102
8.2 Error list 103
8.3 Maintenance 115
9 Technical Data 116

1 About this manual

This manual contains important safety information that must be observed during installation and maintenance of the device.

Carefully read this manual before use and retain it for future reference!

This manual must be treated as an integral component of the device. The manual must be kept in close proximity to the device, including when it is handed over to another user or moved to a different location.

1.1 Copyright declaration

The copyright of this manual is owned by SOFARSOLAR. It may not be copied – neither partially nor completely – by companies or individuals (including software, etc.) and must not be reproduced or distributed in any form, or with the appropriate means.

SOFARSOLAR reserves the right to final interpretation. This manual may be amended following feedback from users or customers. Please consult our website at http://www.sofarsolar.com for the latest version.

The current version was updated on 1/16/24.

1.2 Structure of the manual

This manual contains important safety and installation instructions that must be observed during installation and maintenance of the device.

1.3 Scope

This product manual describes the installation, electrical connection, commissioning, maintenance and fault elimination procedures of the **HYD 5K...20KTL-3PH** inverters.

1.4 Target group

This manual is intended for specialist electrical engineers who are responsible for the installation and commissioning of the inverter in the PV system, as well as the PV system operators.

1.5 Symbols used

This manual contains information on safe operation and uses symbols to ensure the safety of persons and property as well as the efficient operation of the inverter. Please read through the following symbol explanations carefully in order to prevent injury or property damage.

DANGER

Non-observance will result in death or serious injury.

- Follow the warnings in order to prevent death or serious injury!

WARNING

Non-observance may result in death or serious injury.

- Follow the warnings in order to prevent serious injury!

CAUTION

Non-observance may result in minor injury.

- Follow the warnings in order to prevent injury!

ATTENTION

Non-observance may result in property damage!

- Follow the warnings in order to prevent damage to or destruction of the product.

NOTE

- Provides tips essential to the optimal operation of the product.

2 Basic safety information

NOTE

- If you have any questions or problems after reading the following information, please contact SOFARSOLAR

This chapter details the safety information pertaining to the installation and operation of the device.

2.1 Safety information

Read and understand the instructions within this manual and familiarise yourself with the relevant safety symbols in this chapter before beginning with the installation of the device and eliminating any faults.

Before connecting to the power grid, you must obtain official authorisation from the local power grid operator in accordance with the corresponding national and state requirements. Furthermore, operation may only be carried out by qualified electricians.

Please contact the nearest authorised service centre if any maintenance or repairs are required. Please contact your dealer to obtain information about your nearest authorised service centre. Do NOT carry out repairs on the device yourself; this may lead to injury or property damage.

Before installing the device or carrying out maintenance on it, you must open the DC switch in order to interrupt the DC voltage of the PV generator. You can also switch off the DC voltage by opening the DC switch in the generation junction box. Not doing this may result in serious injury.

2.1.1 Qualified personnel

Personnel tasked with the operation and maintenance of the device must have the qualifications, competence and experience

required to perform the described tasks, while also being capable of fully understanding all instructions contained within the manual. For safety reasons, this inverter may only be installed by a qualified electrician who:

- has received training on occupational safety, as well as the installation and commissioning of electrical systems
- is familiar with the local laws, standards and regulations of the grid operator.

SOFARSOLAR assumes no responsibility for the destruction of property or any injuries to personnel caused by improper usage.

2.1.2 Installation requirements

Please install the inverter according to the information contained in the following section. Mount the inverter to a suitable object with a sufficient load-bearing capacity (e.g. walls, PV frames etc.) and ensure that the inverter is upright. Choose a suitable place for the installation of electrical devices. Ensure that there is sufficient space for an emergency exit which is suitable for maintenance. Ensure sufficient ventilation in order to guarantee an air circulation for the cooling of the inverter.

2.1.3 Transport requirements

The factory packaging is specifically designed to prevent transport damage, i.e. violent shocks, moisture and vibrations. However, the device must not be installed if it is visibly damaged. In this case, notify the responsible transport company immediately.

2.1.4 Labelling on the device

The labels must NOT be concealed by items and foreign objects (rags, boxes, devices, etc.); they must be regularly cleaned and kept clearly visible at all times.

2.1.5 Electrical connection

Observe all applicable electrical regulations when working with the Solar inverter.

DANGER

Dangerous DC voltage

- Before establishing the electrical connection, cover the PV modules using opaque material or disconnect the PV generator from the inverter. Solar radiation will cause dangerous voltage to be generated by the PV generator!

DANGER

Danger through electric shock!

- All installations and electrical connections may only be carried out by trained electricians!

IMPORTANT

Authorisation for grid feed-in

- Obtain authorisation from the local power grid operator before connecting the inverter to the public power grid.

NOTE

Voiding of guarantee

- Do not open the inverter or remove any of the labels. Otherwise, SOFARSOLAR shall assume no guarantee.

2.1.6 Operation

DANGER

Electric shock

- Contact with the electrical grid or the device's terminals may result in an electric shock or fire!
- Do not touch the terminal or the conductor which is connected to the electrical grid.
- Follow all instructions and observe all safety documents that refer to the grid connection.

CAUTION

Burning due to hot housing

- While the inverter is being operated, several internal components will become very hot.
- Please wear protective gloves!
- Keep children away from the device!

2.1.7 Repair and maintenance

DANGER

Dangerous voltage!

- Before carrying out any repair work, first switch off the AC circuit breaker between the inverter and power grid, and then the DC switch.
- After switching off the AC circuit breaker and the DC switch, wait a minimum of 5 minutes before starting any maintenance or repair work.

IMPORTANT

Unauthorised repairs!

- Following the elimination of any faults, the inverter should be fully functional once more. Should any repairs be required, please contact a local authorised service centre.
- The internal components of the inverter must NOT be opened without the relevant authorisation. Shenzhen SOFARSOLAR Co., Ltd. assumes no responsibility for any resulting losses or defects.

2.2 Symbols and signs

⚠ CAUTION

Beware of burning hazards due to the hot housing!

- While the inverter is in operation, only touch the display and the buttons, as the housing can become hot.

ATTENTION

Implement earthing!

- The PV generator must be earthed in accordance with the requirements of the local power grid operator!
- For reasons of personal safety, we recommend that all PV module frames and inverters of the PV system are reliably earthed.

⚠ WARNING

Damage due to overvoltage

- Ensure that the input voltage does not exceed the maximum permissible voltage. Overvoltage may cause long-term damage to the inverter, as well as other damage that is not covered by the warranty!

2.2.1 Symbols on the inverter

Several symbols pertaining to safety can be found on the inverter. Please read and understand the content of these symbols before starting the installation.

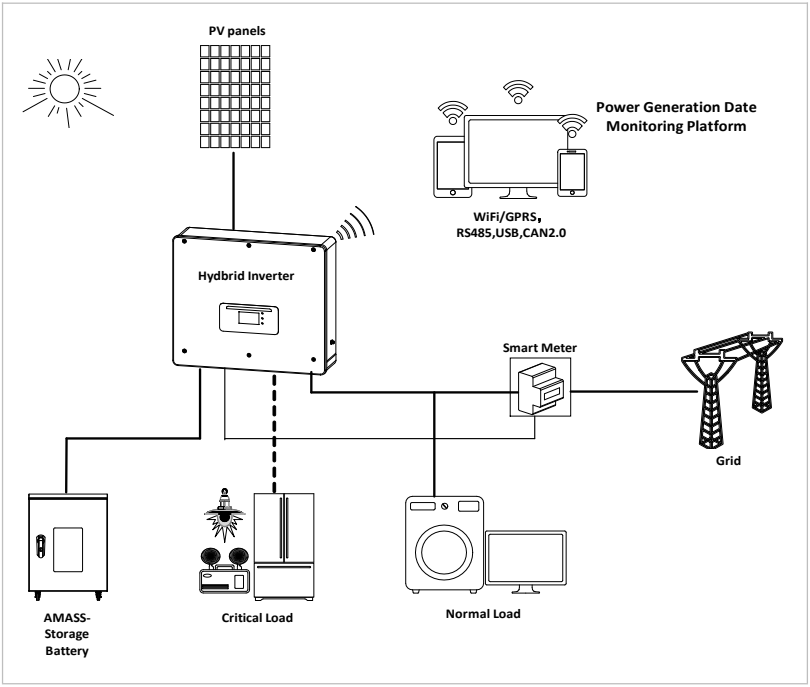
Symbol	Description
	Residual voltage is present in the inverter! Before opening the inverter, you should wait five minutes to ensure that the capacitor has been fully discharged.
	Caution! Danger through electric shock
	Caution! Hot surface
	The product is compliant with EU guidelines
	Earthing point
	Please read the manual before installing the inverter
IP	Device degree of protection according to EN 60529
	Positive and negative poles of the DC input voltage
	The inverter must always be transported and stored with the arrows pointing upward
	RCM (Regulatory Compliance Mark) The product meets the requirements of the applicable Australian standards.

3 Product features

This chapter describes the product features, dimensions and efficiency levels.

3.1 Product information

The HYD 5K...20KTL-3PH is a grid-coupled PV and energy storing inverter which can also supply energy in stand-alone operation. The HYD 5K...20KTL-3PH has integrated energy management functions which cover a wide range of application scenarios.

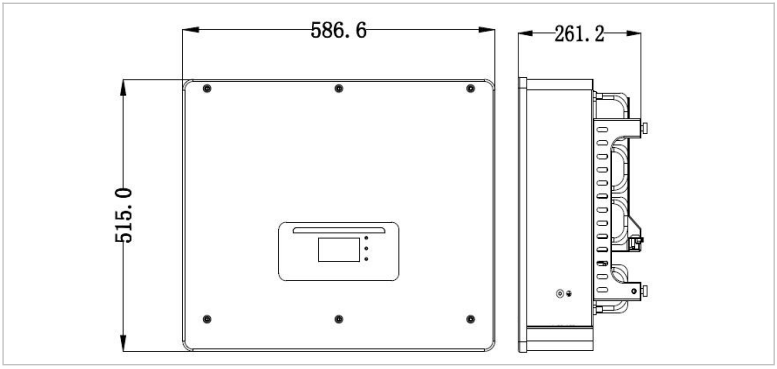


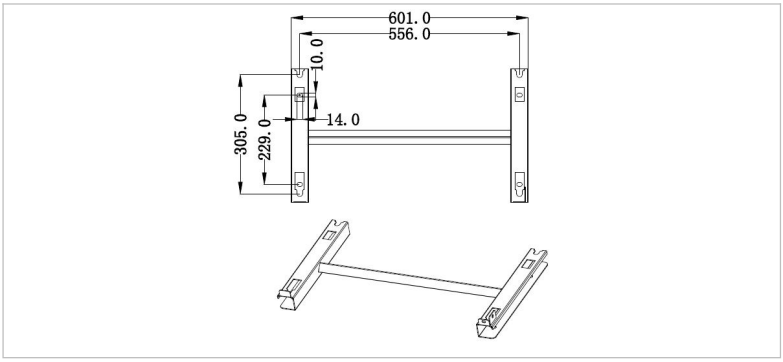
HYD 5K...20KTL-3PH inverters may only be used with photovoltaic modules which do not require one of the poles to be earthed. In

normal operation, the operating current must not exceed the limits specified within the technical data.

The selection of the optional inverter parts must be determined by a qualified technician who has good knowledge of the installation conditions.

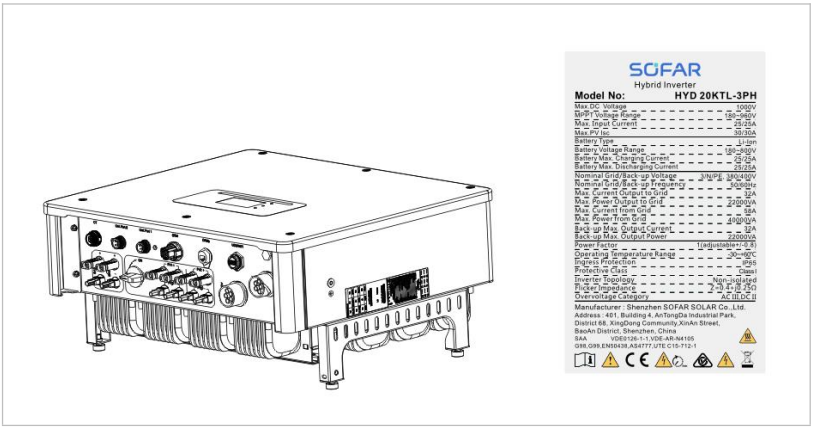
3.2 Product dimensions





3.3 Labelling on the device

Labelling must not be covered or removed!



3.4 Functional features

The DC output generated by the PV generator can be used for both grid feed-in and battery charging.

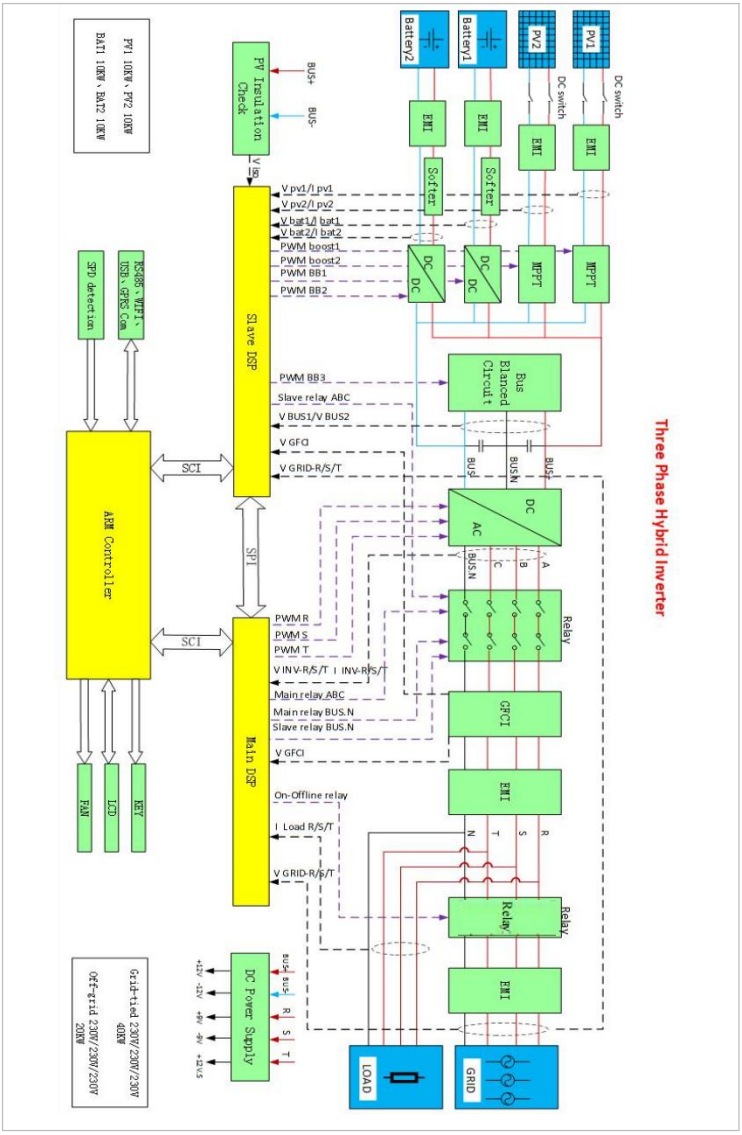
The battery can supply the energy to the grid or the consumer. The emergency current supply mode (EPS) can provide inductive loads such as air conditioning systems or refrigerators with an automatic switchover time of less than 10 milliseconds, and a temporary overload of up to 10% is possible.

3.4.1 Functions

1. Two MPP trackers with 1.5-fold DC overload
2. Flexible switching between on-grid operation and energy storage operation
3. Maximum efficiency when charging and discharging the battery (97.8%)
4. Up to 2 battery strings with a combined maximum charging and discharging current of 50 A
5. Wide battery input voltage range (180 – 800 V)

6. The EPS output can be connected to unbalanced loads
7. Up to 10 inverters can operate in parallel at the EPS connection and AC connection
8. Monitoring via RS485 and WiFi, optionally via Bluetooth

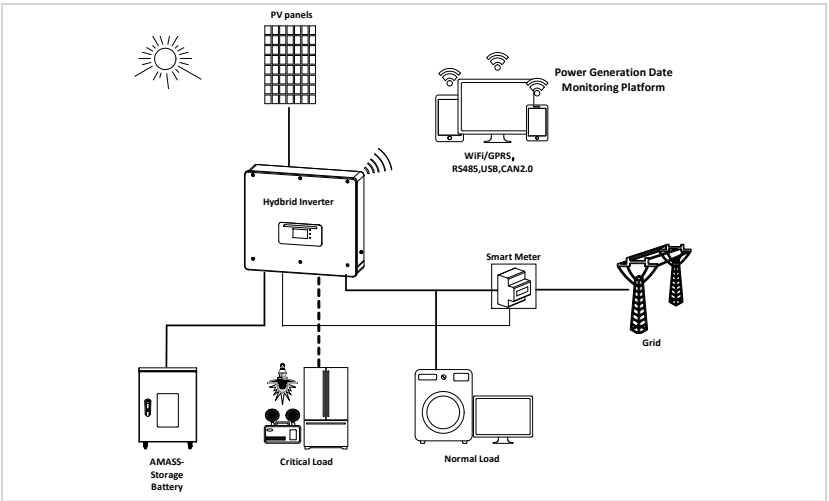
3.4.2 Electrical block diagram



3.5 Application modes

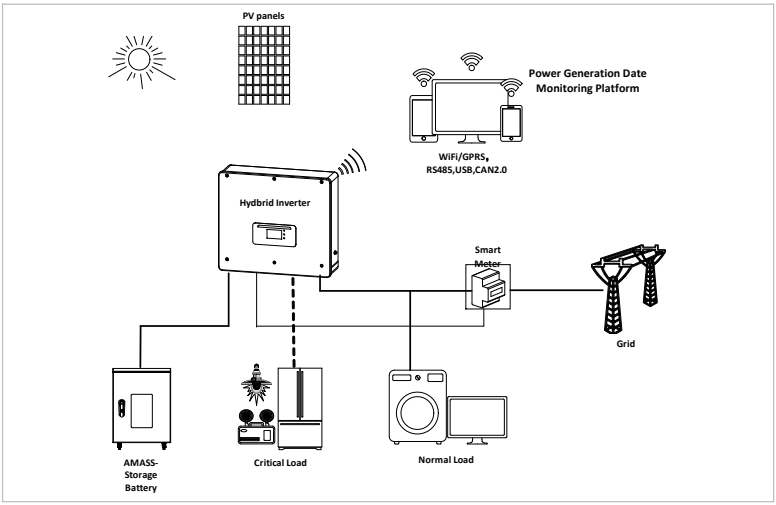
3.5.1 Typical energy storage system

A typical energy storage system with PV panels and battery unit(s), connected to the grid.



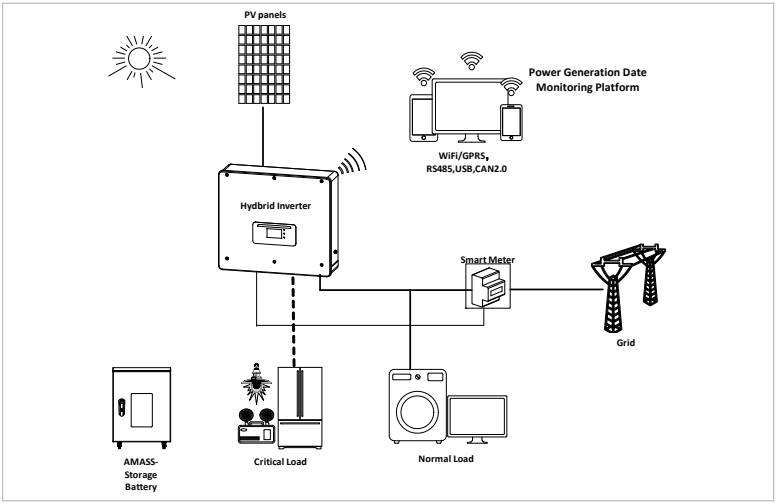
3.5.2 System without PV connection

In this configuration, there are no PV panels connected and the battery is charged through the grid connection.



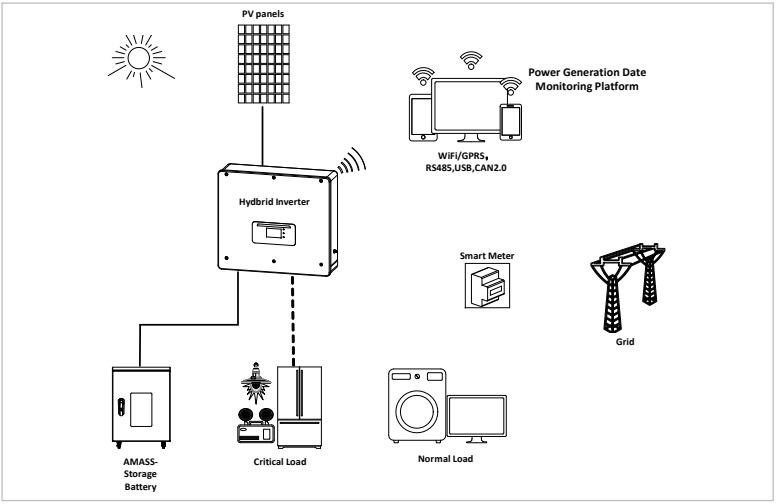
3.5.3 System without battery

In this configuration, the battery unit(s) can be added later.



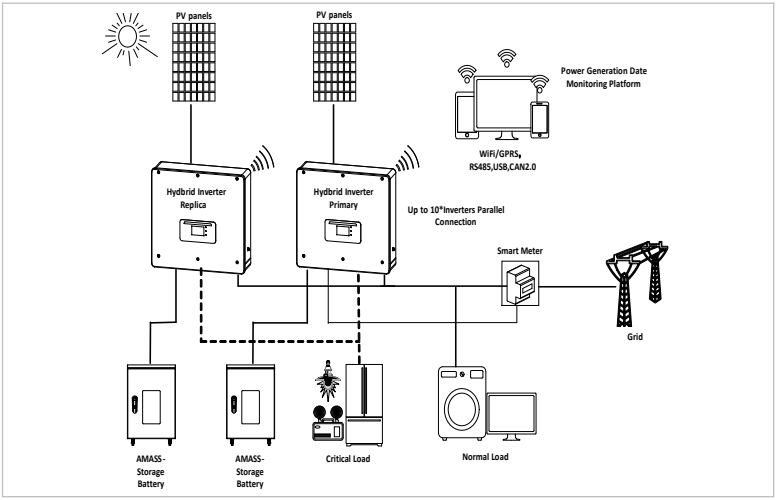
3.5.4 Back-up mode (off-grid)

When there is no grid connection, the PV panels and the battery will provide electricity to the critical load.



3.5.5 System with multiple inverters (5 - 200 kW)

Up to 10 inverters can be connected in parallel, to the grid and EPS connections, resulting in an EPS output of up to 200 kVA.



NOTE

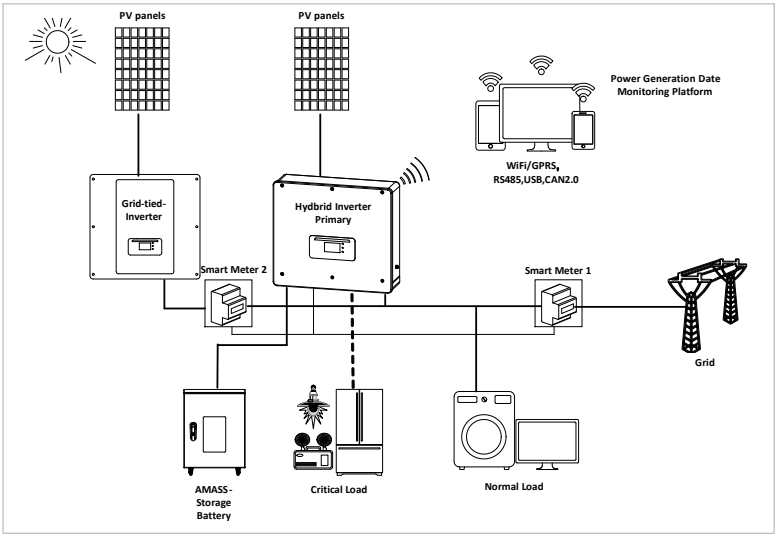
- Multiple inverters connected in parallel shall be of the same power model with the same power and battery configuration.
- The energy meter or CTs are connected to the Master inverter. Control of all inverters takes place via the link cable.
- For the parallel switching of several devices, it is recommended to use a joint AC load break switch for the connected loads at the LOAD connection.
- For the parallel switching of several devices, it is recommended to use a joint AC load break switch for the connected loads at the GRID connection.
- In order to evenly distribute the loads among the inverters, the cable length between each output and the load must be the same.
- If the maximum apparent power of a load is greater than 110% of the inverter's rated output, the device must not be connected via the AC LOAD terminal, but rather directly to the grid.

3.5.6 AC retrofit system

In this system configuration, the hybrid system for an already existing PV system is supplemented with a solar inverter of any brand. By installing a second smart meter, the PV production can be taken into account and used for charging the battery.

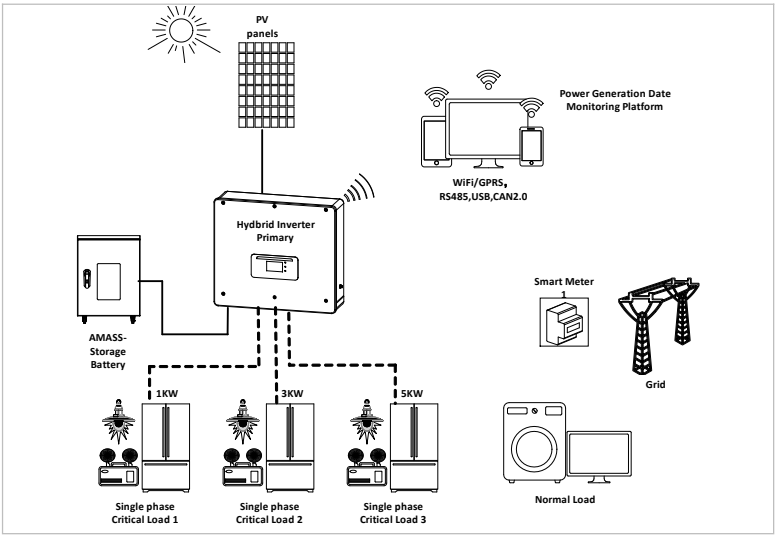
NOTE

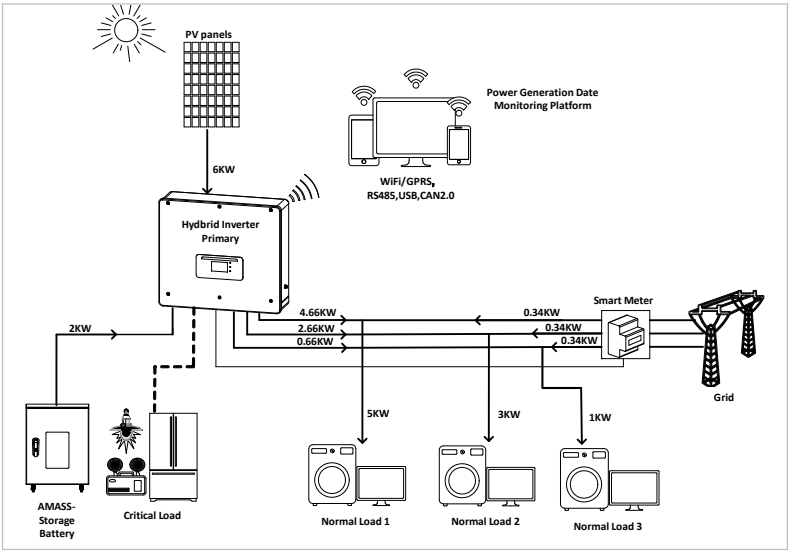
- The communication address of meter 1 should be set to 1. Similarly, the communication address of meter 2 should be set to 2.



3.5.7 Unbalanced load

By enabling the “Unbalanced load” option, the inverter compensates unbalanced loads either in EPS mode or on-grid mode.

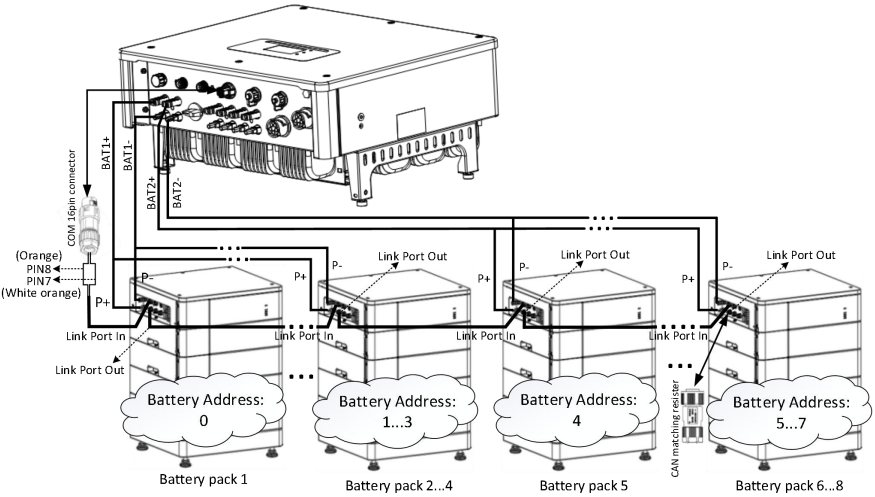

PV
panels
Power Generation Date
Monitoring Platform
WiFi/GPRS,
RS485,USB,CAN2.0
Hydbrid Inverter
Primary
AMASS-
Storage
Battery
Smart Meter
1
Grid
1KW
3KW
5KW
Single phase
Critical Load 1
Single phase
Critical Load 2
Single phase
Critical Load 3
Normal Load


PV panels
Power Generation Date
Monitoring Platform
6KW
WiFi/GPRS,
RS485,USB,CAN2.0
Hydbrid Inverter
Primary
Smart Meter
4.66KW
2.66KW
0.66KW
0.34KW
0.34KW
0.34KW
2KW
Grid
5KW
3KW
1KW
AMASS-
Storage
Battery
Critical Load
Normal Load 1
Normal Load 2
Normal Load 3

3.6 Connecting GTX 3000-H batteries (AMASS)

Using SOFARSOLAR's own battery system GTX 3000-H is a way to build scalable battery systems. A GTX 3000H battery module has a nominal capacity of 2,5 kWh, allowing multiple configurations for one tower from 10 kWh (GTX 3000-H4) to 25 kWh (GTX 3000-H10), The series battery is rated at 25A and the individual battery is rated at 51.2V.

The HYD 5 ... 8KTL-3PH models have one battery input (max. current 25 A), and the HYD 10 ... 20KTL-3PH models have two battery inputs (max. current 25 A / 25 A).



NOTE

- If a battery input is unused, ensure to set this in the inverter's system settings, for example:
  System Settings - Input Channel Config - Bat Channel2 - Not Used.
- Configuration of the battery setup should only be done when the inverter is in standby mode!

Advanced Settings - 10. Switch on / off - Switch Off

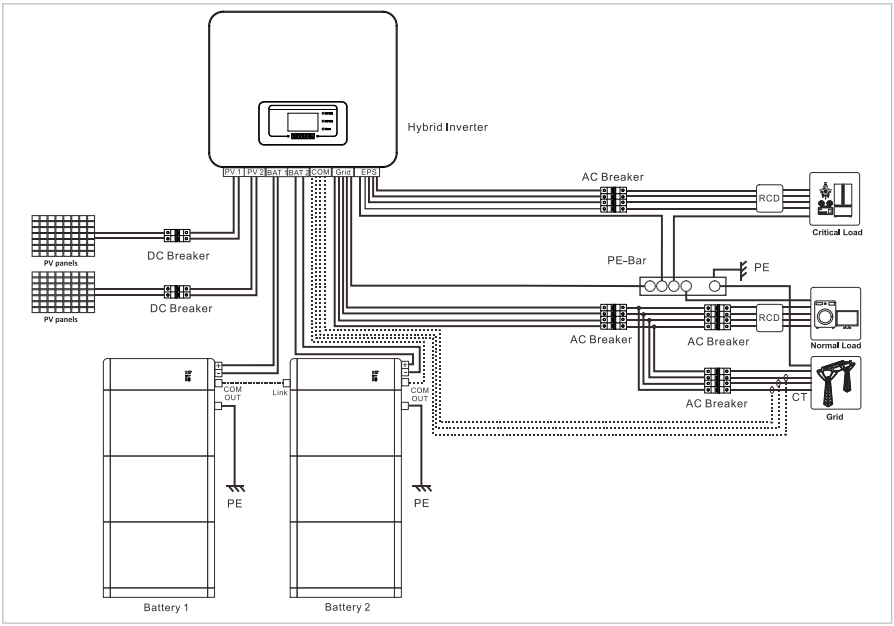
- The battery inputs of different inverters should not be connected in parallel
- Each battery tower corresponds to a unique battery address. Each battery address can be configured from 00 - 15 or not used
- The other battery parameters should be set according to the battery specifications

3.7 Connecting BTS 5K batteries

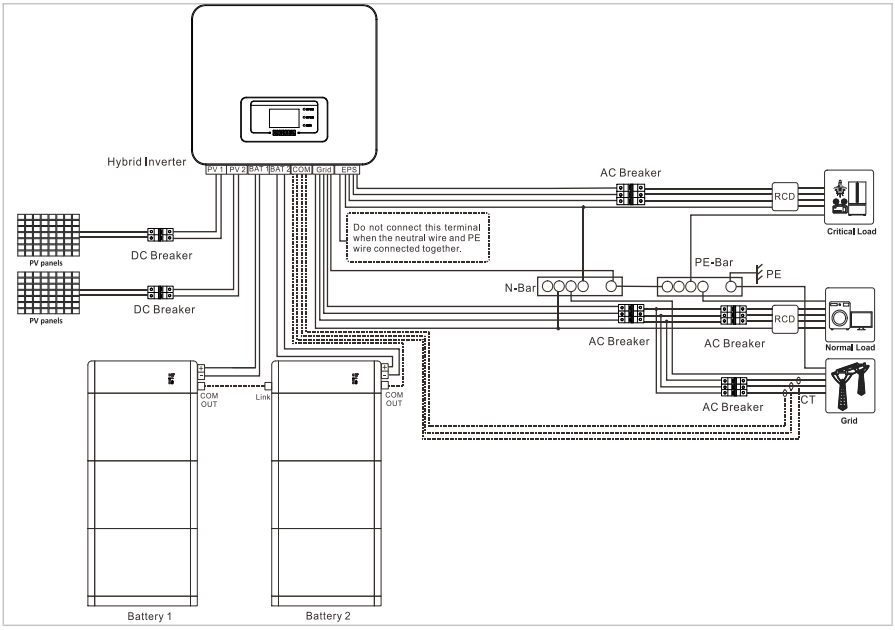
Using SOFARSOLAR's own battery module BTS 5K is a way to build scalable battery systems. A BTS E5-DS5 battery system has a nominal capacity of 2.5 kWh, allowing multiple configurations for one tower from 2.5 kWh (BTS E5-DS5) to 10 kWh (BTS E20-DS5). The parallel battery are rated at 400V and the individual battery are rated at 7A.

The HYD 5 ... 8KTL-3PH models have one battery input (max. current 25 A), and the HYD 10 ... 20KTL-3PH models have two battery inputs (max. current 25 A / 25 A).

Below diagram is an example of how to connect the BTS battery system to SOFARSOLAR's HYD 5 ... 20KTL-3PH.



Below is the schematic connection diagram of a system where the neutral line and ground line are connected together.



NOTE

- Configuration of the battery setup should only be done when the inverter is in standby mode!

  Advanced Settings – 10. Switch on / off – Switch Off
- If a battery input is unused, ensure to set this in the inverter's system settings, for example:

  System Settings – Input Channel Config – Bat Channel2 – Not Used.
- The battery inputs of different inverters should not be connected in parallel
- Each battery tower corresponds to a unique battery address. "Auto Config. Address" will detect the number and addresses of the connected batteries automatically within 2-3 Minutes.

- In certain regions there are specific local safety requirements of the power grid. Ensure to comply with all local safety requirements.
- According to the Australian safety regulations, the neutral cables on the grid-connected side and EPS side must be connected together. Otherwise the EPS cannot be used.

4 Installation

4.1 Installation information

DANGER

Fire hazard

- Do NOT install the inverter on flammable material.
- Do NOT install the inverter in an area in which flammable or explosive material is stored.

CAUTION

Burning hazard

- Do NOT install the inverter in places where it can be accidentally touched. The housing and heat sink may become very hot while the inverter is being operated.

IMPORTANT

Weight of the device

- Take into account the weight of the inverter when transporting and moving it.
- Choose a suitable installation location and surface.
- Commission a minimum of two persons for the installation of the inverter.
- Do not set down the inverter overhead.

4.2 Installation procedure

Mechanical installation is performed as follows:

1. Examine the inverter before installation
2. Prepare the installation
3. Select an installation location
4. Transport the inverter

5. Mount the rear panel
6. Install the inverter

4.3 Examination before installation

4.3.1 Checking the external packaging materials

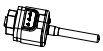
Packaging materials and components may become damaged during transportation. Therefore, the external packaging materials must be examined before the inverter is installed. Check the external packaging material for damage, e.g. holes and cracks. If you discover any damage, do not unpack the inverter and contact the transport company and/or dealer immediately. It is recommended that the packaging material should be removed within 24 hours before installing the inverter.

4.3.2 Checking the delivery scope

After unpacking the inverter, check that the delivery items are both intact and complete. In the event of any damage or missing components, contact the wholesaler

No.	Image	Description	Quantity
01		Inverter HYD 5K ... 20KTL-3PH	1
02		Wall bracket	1
03		PV+ input terminal	5K...8KTL-3PH 2pcs 10K...20KTL-3PH 4pcs
04		PV- input terminal	5K...8KTL-3PH 2pcs

No.	Image	Description	Quantity
			10K...20KTL-3PH 4pcs
05		MC4 connector contact PV+	5K...8KTL-3PH 2pcs 10K...20KTL-3PH 4pcs
06		MC4 connector contact PV-	5K...8KTL-3PH 2pcs 10K...20KTL-3PH 4pcs
07		BAT input connector	5K...8KTL-3PH 1pcs 10K...20KTL-3PH 2pcs
08		BAT+ connector contact	5K...8KTL-3PH 1pcs 10K...20KTL-3PH 2pcs
09		BAT- connector contact	5K...8KTL-3PH 1pcs 10K...20KTL-3PH 2pcs

No.	Image	Description	Quantity
10		Secured metal clamps at BAT+ power input cable	5K...8KTL-3PH 1pcs 10K...20KTL-3PH 2pcs
11		M6 hexagon screw	2
12		M8*80 expansion screws (wall bracket)	4
13		AC grid connection	1
14		AC load connection	1
15		Link port connection	1
16		8-pole terminal Terminal resistance for parallel system	1
17		DRMs connection	1
18		6-pole connector for CT	1
19		Three-phase smart meter (Not directly connected)	1
20		CT with divided core (200A/5A) for smart meters	3
21		COM 16-pole connector	1
22		USB acquisition stick (WIFI)	1

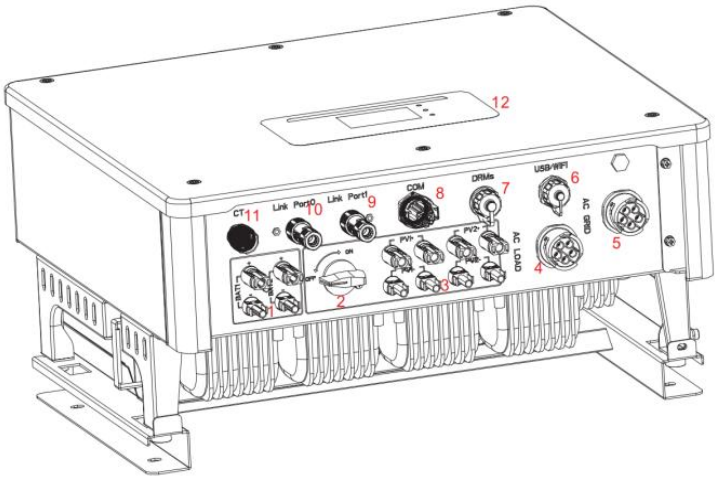
No.	Image	Description	Quantity
23		Temperature sensor NTC (5m) when using Lead-acid battery	1
24		Manual	1
25		Warranty card	1
26		Quality certificate	1
27		Test report, output test	1
28		Connector accessories	2

4.4 Connections

⚠ CAUTION

Damage during transportation

- Please check the product packaging and connections carefully prior to installation.



①	Battery connection	②	DC switch
③	PV input terminals	④	AC load connection
⑤	AC grid connection	⑥	USB/WiFi
⑦	DRMs	⑧	Communication connection
⑨	Link port 1	⑩	Link port 0
⑪	Current sensor connection (CT)	⑫	LCD display

NOTE

- The number of Battery input terminals depends on the Rated Power:

  HYD 5K...8KTL-3PH 2pcs

  HYD 10K...20KTL-3PH 4pcs

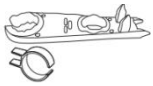
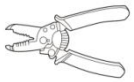
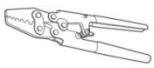
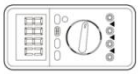
- The number of PV input terminals depends on the Rated Power:

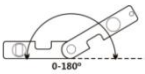
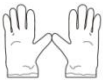
  HYD 5K...8KTL-3PH 4pcs

  HYD 10K...20KTL-3PH 8pcs

4.5 Tools

Prepare the tools required for the installation and the electrical connection.

No.	Tool	Model	Function
01		Hammer drill Recommended drill diameter: 8mm	Used to drill holes in the wall.
02		Screwdriver	Wiring
03		Phillips screwdriver	Used to remove and install the screws of the AC terminal
04		Removal tool	Used to remove the PV , battery terminal
05		Wire stripper	Used to strip the wire
06		6mm Allen key	Used to turn the screw to connect the rear panel to the inverter
07		Crimping tool	Used to crimp power cables
08		Multimeter	Used to check the earthing
09		Marker	Used for marking
10		Measuring tape	Used to measure distances

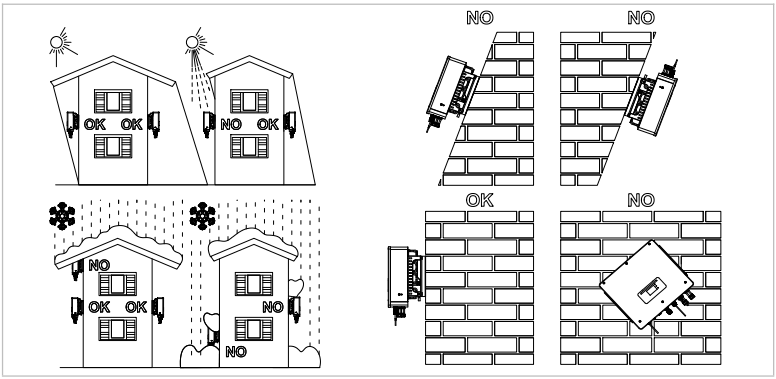
No.	Tool	Model	Function
11		Spirit level	Used to align the wall bracket
12		ESD gloves	for the installer
13		Safety goggles	for the installer
14		Anti-dust respiratory mask	for the installer

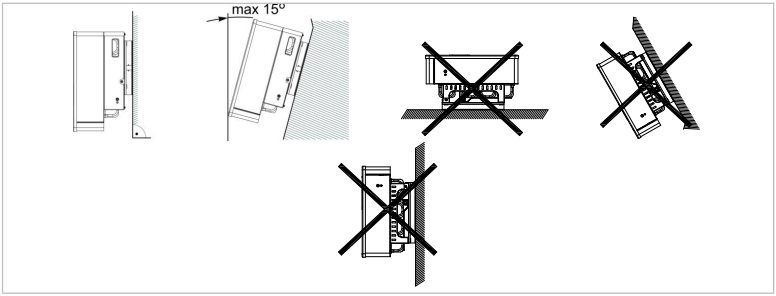
4.6 Installation Environment Requirements

- Choose a dry, clean, and tidy place, convenient for installation.
- Ambient temperature range: -30 - 60° C.
- Relative humidity: 0 - 100% (non-condensed).
- The inverter shall be installed in a well-ventilated place.
- Do not place the inverter close to flammable or explosive materials.
- The AC overvoltage category of the inverter is category II.
- Maximum altitude: 4000m
- Pollution degree: 4

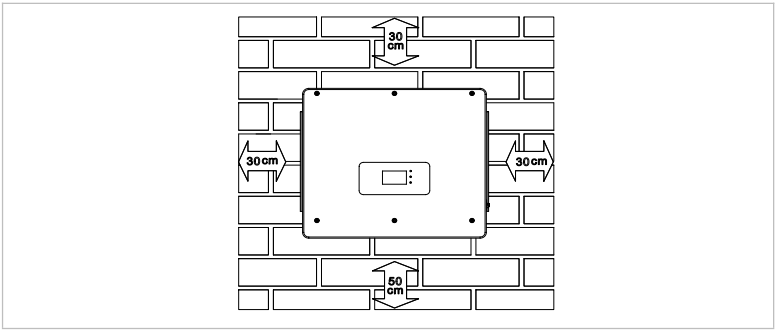
4.7 Installation location

Choose a suitable position for the installation of the inverter. Ensure that the following requirements have been fulfilled:

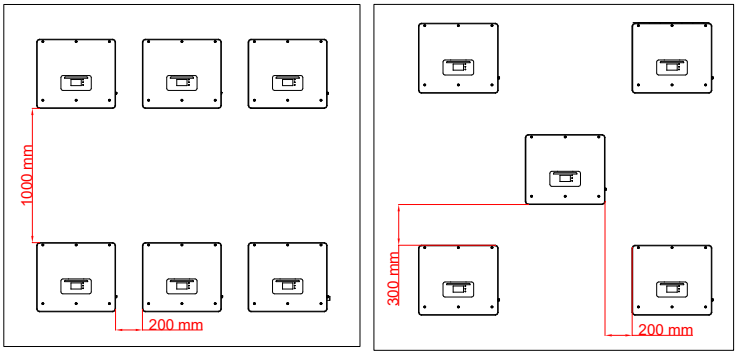




Minimum distances for individual **HYD 5K...20KTL-3PH** inverters:

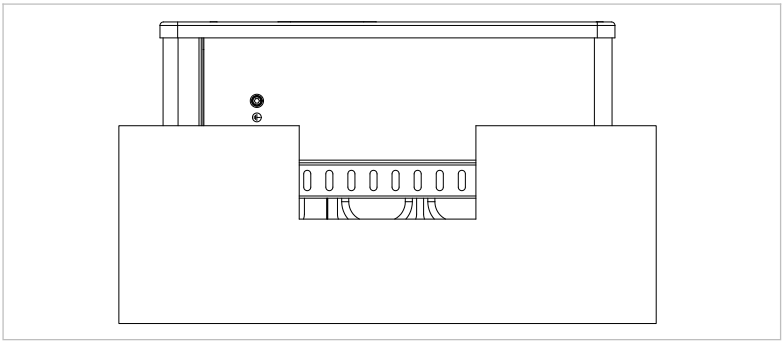


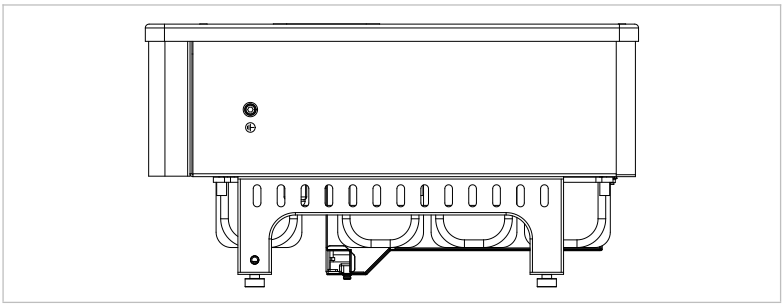
Minimum distances for several **HYD 5K...20KTL-3PH** inverters:



4.8 Unpacking the inverter

1. Open the packaging and grip underneath the inverter at the sides with both hands.





2. Lift the inverter out of the packaging and move it to its installation position.

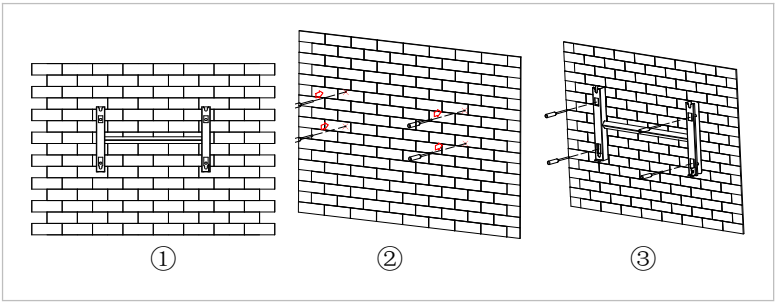
ATTENTION

Mechanical damage

- In order to prevent injuries and damage to the device, ensure that the inverter is kept balanced while it is being moved - it is very heavy.
- Do not place the inverter on its connections, as these are not designed to bear its weight. Place the inverter horizontally on the ground.
- When you place the inverter on the ground, place foamed material or paper underneath it in order to protect its housing.

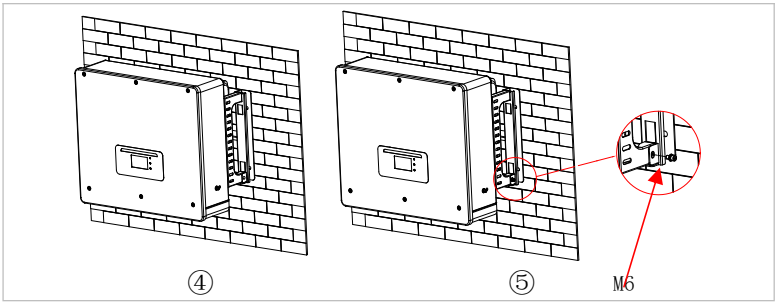
4.9 Installation of the inverter

1. Hold the wall bracket in the desired place and mark the four holes. Put the wall bracket aside and drill the holes.
2. Guide the spread screw M8*80 into the hole vertically and ensure that its insertion depth is sufficient.
3. Align the wall bracket with the hole positions and fasten by tightening the spread screw with the nuts.



4. Place the inverter in the wall bracket and fasten it with the M6 hexagon screw

5. You can secure the inverter to the wall bracket using a lock.



5 Electrical connections

5.1 Safety instructions

This topic describes the electrical connections of the inverter HYD 5K ... 20KTL-3PH. Read this section thoroughly and carefully before connecting the cables.

⚠ DANGER

Electrical voltage at the DC connections

- Ensure that the DC switch is OFF before establishing the electrical connection. The reason is that the electrical charge remains in the capacitor after the DC switch has been switched off. Therefore, at least 5 minutes must lapse before the capacitor has been electrically discharged.

⚠ DANGER

Electrical voltage

- PV modules generate electrical energy when exposed to sunlight, and this may present an electrical shock hazard. Therefore, cover the PV modules with an opaque sheet before connecting to the DC input power cable.

⚠ DANGER

Electrical voltage at the DC connections

- Wear rubber gloves and protective clothing (safety goggles and boots) when working on high voltage/high current systems such as inverter and battery systems.

ATTENTION

Qualification

- The installation and maintenance of the inverter must be carried out by an electrician.

NOTE

- The open-circuit voltage of the modules connected in series must be lower than or equal to 1000 V.

The connected PV modules must be compliant with IEC 61730 class A.

Model	Isc PV (absolute maximum)	Maximum output overvoltage protection
HYD 5KTL-3PH	15 A/15 A	8 A*3
HYD 6KTL-3PH		10 A*3
HYD 8KTL-3PH		13 A*3
HYD 10KTL-3PH	30 A/30 A	16 A*3
HYD 15KTL-3PH		24 A*3
HYD 20KTL-3PH		32 A*3

The DVC (decisive voltage classification) is the circuit voltage which constantly occurs between two arbitrary live parts during proper use in a worst-case scenario:

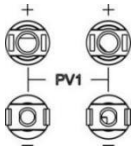
Description of limits for DVC

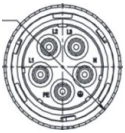
DVC	Operating voltage limit(V)		
	Ac voltage(RMS)	Ac voltage(PK)	Dc voltage(AVG)
A	25(16)	35.4(22.6)	60(35)
B	50(33)	71(46.7)	120(70)
C	1000	4500	1500
Note: The values in brackets apply when the inverter is installed in a humid environment.			

The decisive voltage class (DVC)

Interface	DVC
PV input connection	DVCC
AC connection	DVCC
Battery connection	DVCC
Load connection	DVCC
USB/WiFi interface	DVCA
COM interface	DVCA
CT interface	DVCA
DRMs	DVCA
Link port	DVCA

5.2 Wiring overview

Component	Description		Recommended cable type
	+ : Connect the positive cable of the lithium battery		Outdoor multicore copper cable (4…6mm²)
	- : Connect the negative cable of the lithium battery		
	+ : Connect the positive cable of the PV array		PV cable (4…6mm²)
	- : Connect the negative cable of the PV array		
 Load	Connection method: male and female terminals are inserted into each other.	L1 L2 L3 N PE	Outdoor multicore copper cable 5K...8KTL-3PH 6...10mm² 10K...20KTL-3PH 8-10mm²

 Grid	Connection method: male and female terminals are inserted into each other.	L1 L2 L3 N PE	Outdoor multicore copper cable 5K...8KTL-3PH 10...16mm² 10K...20KTL-3PH 14-16mm²

5.3 System overview

There are different system configurations possible depending on the user's requirements, existing electrical infrastructure and local regulations. The distribution box must be configured to comply to the grid operator requirements.

The inverter has an integrated AC relay to disconnect all phases and Neutral from the grid in case of grid fault or grid outage.

The inverter's generation and feed-in limitation functions require the use of an external measurement device to obtain grid information.

There are 3 system configurations:

System A: direct measurement of energy with CTs (up to 300 A)

System B: measurement of energy with energy meter + CTs (default)

System C: measurement of energy with directly connected energy meter

NOTE

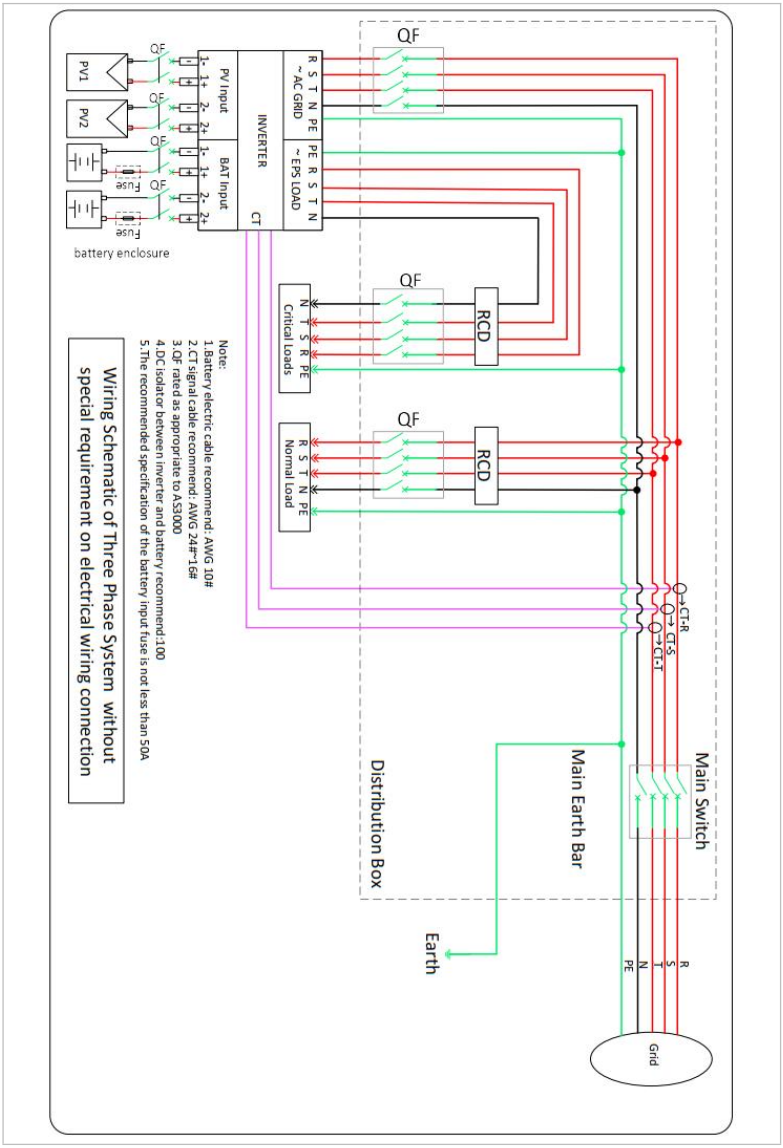
- For System B, customers can choose different CTs based on the installation. The secondary current must be 5 A.

⚠ CAUTION

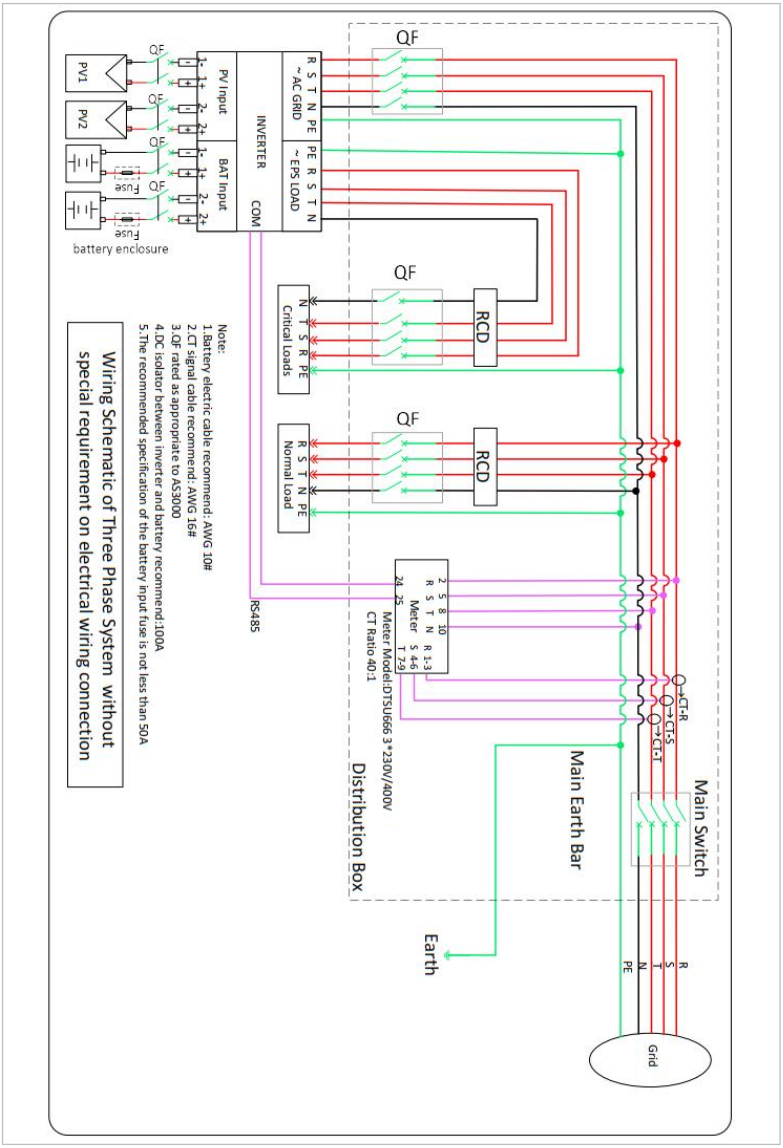
- In the following three situations, the system must be connected to the fuse first and then to the machine's input terminal:

- Lead-acid battery
- Lithium battery without BMS
- Multiple lithium batteries connected to one input

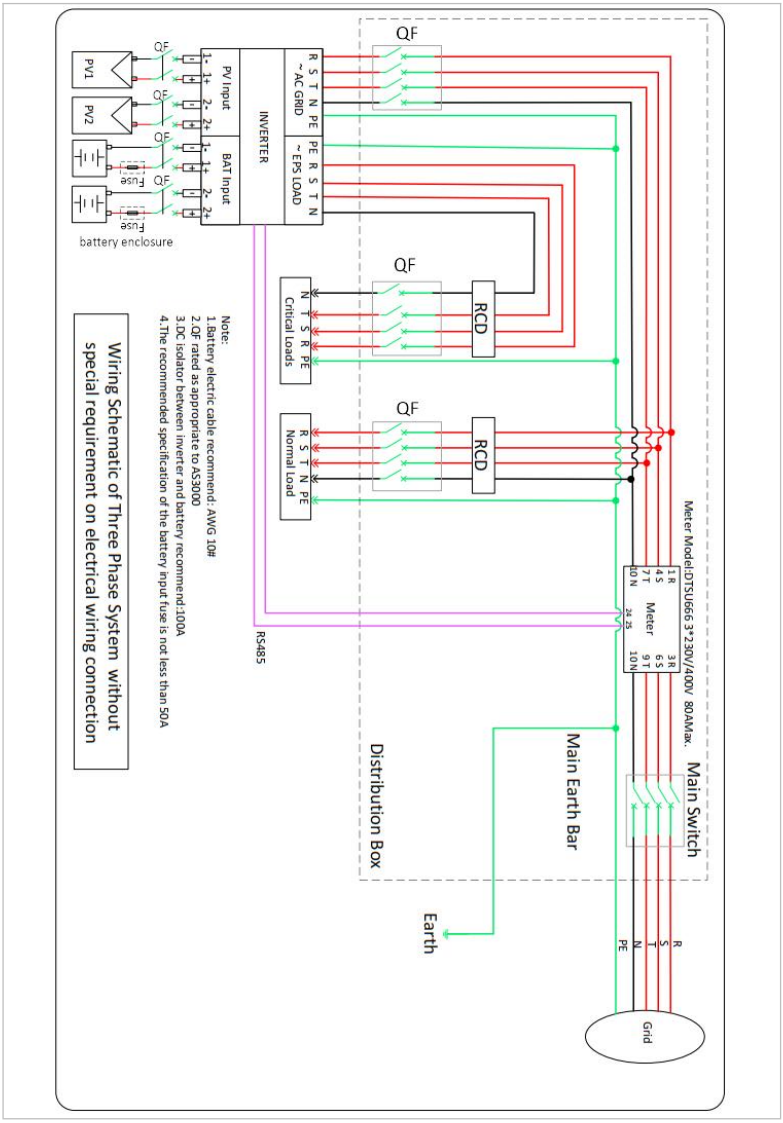
5.3.1 System A: direct measurement with CTs



5.3.2 System B: measurement with energy meter + CTs (default)



5.3.3 System C: measurement with directly connected energy meter



Energy Meter through CTs:

Technical Data	
Voltage	AC 3×230/400 V
Current	1.5(6) A
Frequency	50/60 Hz
Pulse	6400 imp / kWh
Power accuracy	Active Class 0.5S, Reactive Class 2

Directly connected Energy Meter:

Technical Data	
Voltage	AC 3×230/400 V
Current	5(80) A
Frequency	50/60 Hz
Pulse	400 imp / kWh
Power accuracy	Active Class 1, Reactive Class 2

5.4 Electrical connection

The electrical connection is established as follows:

1. Connect PE cable
2. Connect DC input cable
3. Connect battery cable
4. Connect AC output power cable
5. Connect communication cable (optional)

5.5 Connecting the PE cables

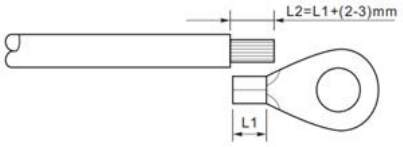
Connect the inverter to the equipotential bonding bar by using the protective earth cable (PE) for grounding.

ATTENTION

Pole earthing not permissible!

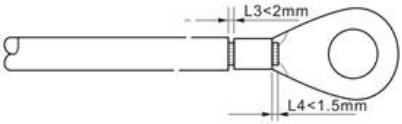
- As the inverter is transformerless, the plus and minus poles of the PV generator must NOT be earthed. Otherwise, the inverter will malfunction. In the PV system, not all live metal parts (e.g. PV module frames, PV frame, generator connection box housing, inverter housing) require earthing.

1. Remove the insulation of the cable. For outside use, cables of ⩾ 4mm² are recommended for earthing).

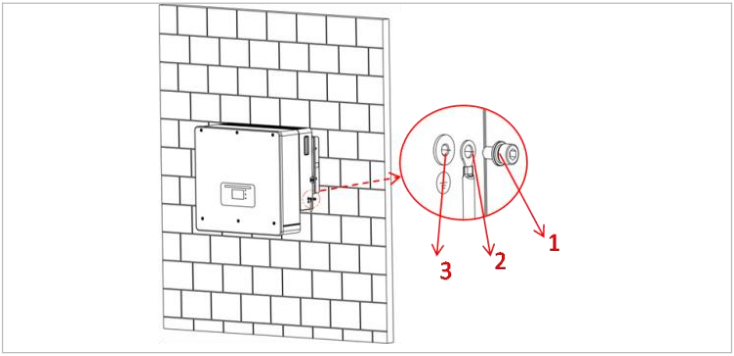


Note: L2 is 2 to 3 mm longer than L1

2. Crimp the cable to the ring terminal:



3. Install the crimped ring terminal and the washer with the M6 screws and tighten these with a torque of 3 Nm using an Allen key:



①	M6 washer	②	Ring terminal
③	Threaded hole		

5.6 Connecting the DC lines for the PV modules and battery

NOTE

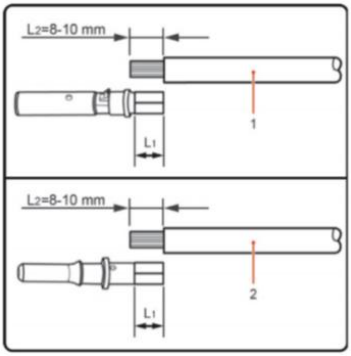
- The connection steps of the battery and PV are the same, only the terminal specifications are different. The colour of the battery terminal is blue, the colour of PV terminal is black.

Please observe the recommended cable dimensions:

Cable cross-section (mm^2)		Outer diameter of cable (mm)
Range	Recommended value	
4.0 … 6.0	4.0	4.5 … 7.8

1. Remove the crimp contacts from the positive and negative connections.

2. Remove the insulation of the cables:

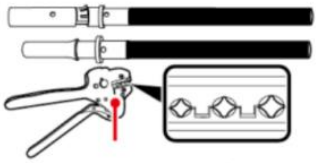


Note: L2 is 2 to 3mm longer than L1

① Positive DC cable	② Negative DC cable

3. Insert the positive and negative DC cables into the corresponding cable glands.

4. Crimp the DC cables. The crimped cable must be able to withstand a tractive force of 400 Nm.



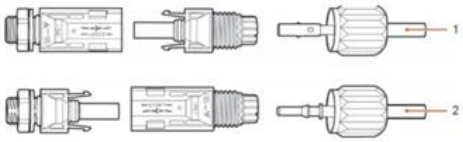
crimping tool

CAUTION

Danger of reverse polarity!

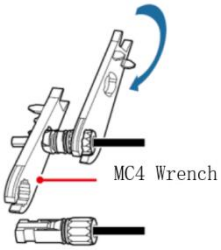
- Ensure that the polarity is correct before plugging into the DC connections!

5. Insert the crimped DC cables into the corresponding connector housing until you hear a “clicking” sound.

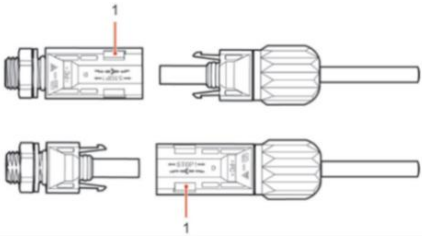


① Positive power cable ② Negative power cable

6. Re-screw the cable glands to the connector housing.



7. Insert the positive and negative connectors into the corresponding DC input terminals of the inverter until you hear a “clicking” sound.



① Locking

Note: Insert the protective caps into the unused DC connections.

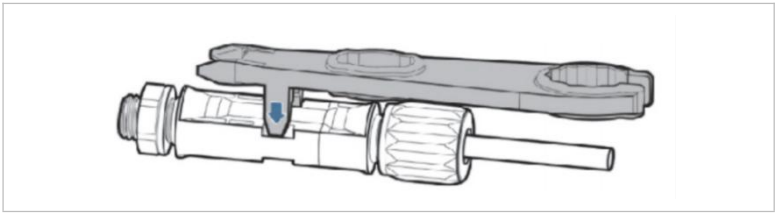
Removing the connectors

CAUTION

Danger of DC arcing

- Before removing the plus and minus connector, ensure that the DC switch has been set to OFF.

In order to remove the plus and minus connection from the inverter, insert a removal key into the locking and press on the key with the adequate force as shown in the following illustration:



5.7 Connecting the AC power cables

The AC power cables are used to connect the inverter to the critical loads (through the EPS port), and the AC power distributor or the power grid.

⚠ CAUTION

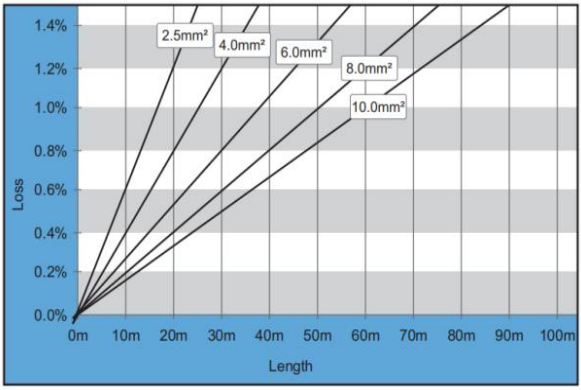
AC connection

- Each inverter must have its own circuit breaker.
- The AC disconnecting device must be easily accessible.

NOTE

- The inverter HYD 5K...20KTL-3PH has a built-in AFI (univ. sensitive residual current protection). If an external AFI is required, we recommend an AFI type A featuring a residual current of 100 mA or higher.
- Please follow the national rules and regulations for the installation of external relais or circuit breakers!

The AC cable should be correctly dimensioned in order to ensure that the loss of power in the AC cable is less than 1% of the rated output. If the AC cable resistance is too high, then the AC voltage will increase; this may cause the inverter to become disconnected from the power grid. The relationship between the leakage power in the AC cable and the cable length, the cable cross-section, is displayed in the following illustration:



5.8 AC connector installation

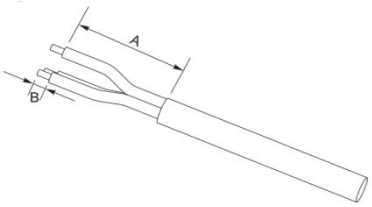
⚠ CAUTION

Electrical voltage

- Ensure that the grid has been switched off before removing the AC connector

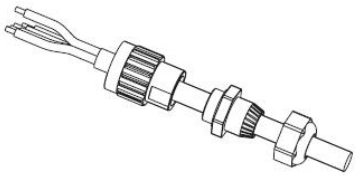
Please follow below steps to install the AC connector.

1. Select the suitable cable in accordance with above diagram. Remove the insulating layer of the AC output cable using a wire stripper and in accordance with the following illustration:

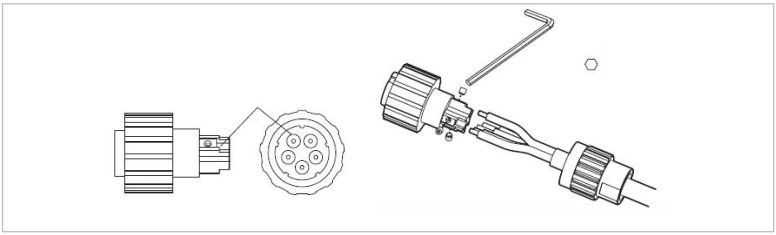


A = 30 ⋯50 mm
B = 3⋯5 mm

2. Disassemble the connector in accordance with the following illustration. Guide the AC output cable through the cable gland.

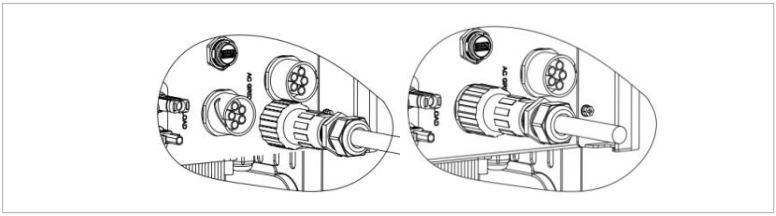


3. Connect the AC cable in accordance with the following requirements and tighten the terminal using the Allen key.



Connection	Cable
L1	Phase 1 (brown)
L2	Phase 2 (black)
L3	Phase 3 (grey)
N	Neutral conductor (blue)
PE	Earthing cable (yellow-green)

4. Assemble the connector housing and screw the cable gland tight.

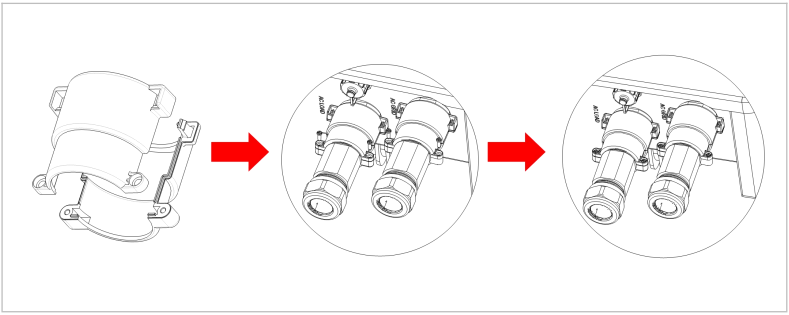


5. Connect the AC connector to the AC connection of the inverter by turning it clockwise until it locks into place.

NOTE

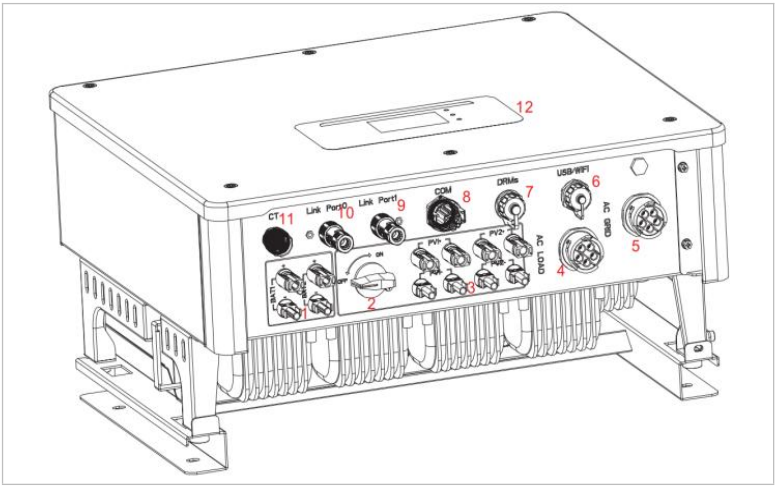
- Remove the AC connector by turning it anticlockwise.
- When you use the meter connection function, make sure that the AC terminal cable corresponds to the meter cable one by one(L1, L2, L3, N, and PE cables)

6. Connector accessories are divided into upper and lower parts. Attach the connector accessories to the connector and fasten. Use a cross screwdriver.



5.9 Communication interfaces

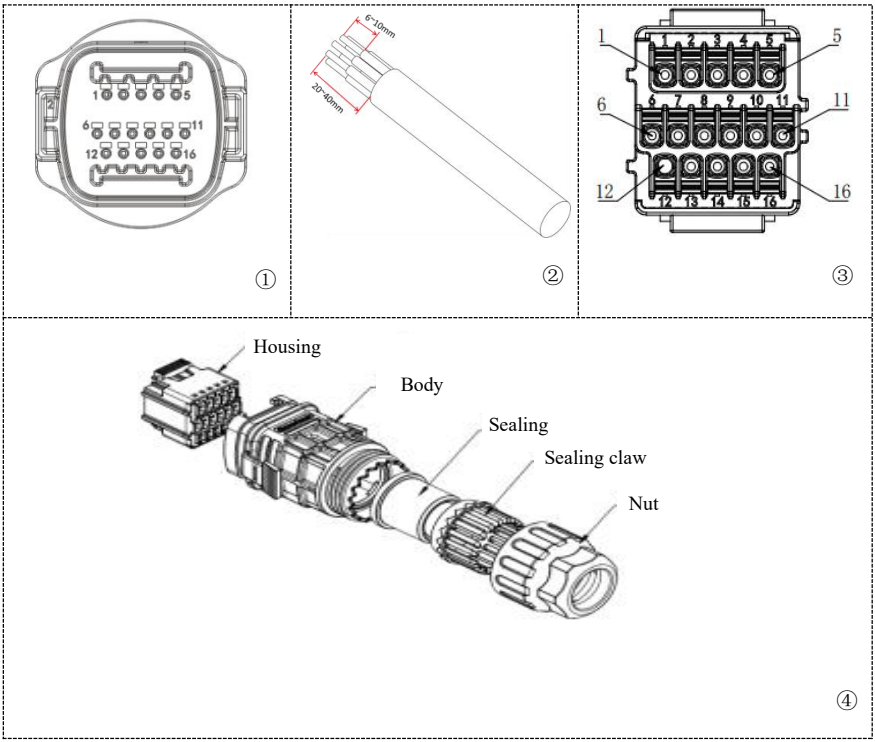
The positions of the communications interfaces of the HYD 5K ... 20KTL-3PH are displayed below:



No.	Connection	Function
⑥	USB/WiFi	USB port for firmware update and safety parameter import; Port to connect Stick Logger (WiFi)
⑦	DRMs	Demand Response Modes/Logic Interface to control the inverter
⑧	COM	Multifunctional Communication Port
⑨	Link port 1	Master/Slave operation of multiple inverters
⑩	Link port 0	
⑪	Current sensor connection (CT)	For configurations according to System A, CTs are directly connected to the inverter without an energy meter.

5.9.1 Multifunctional Communication Port

Please refer to the following table for the specific PIN assignments.



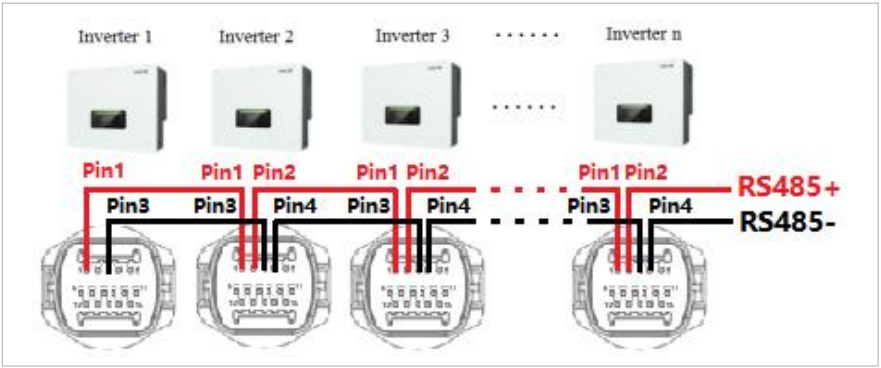
PIN	Definition	Function	Note
1	RS485A1-1	RS485differential signal+	Wired monitoring or inverter cascade monitoring
2	RS485A1-2	RS485differential signal+	
3	RS485B1-1	RS485differential signal -	
4	RS485B1-2	RS485differential signal -	

5	RS485A2	RS485differential signal+	Communicate with electricity meters
6	RS485B2	RS485differential signal-	
7	CAN0_H	CAN high data	Used for communication with lithium battery BMS, the inverter can automatically identify the battery BMS communication as CAN or RS485 communication
8	CAN0_L	CAN low data	
9	GND.S	BMS communication GND	
10	485TX0+	RS485differential signal+	
11	485TX0-	RS485differential signal-	
12	GND.S	Signal GND	Inner BMS battery temperature sampling
13	BAT_Temp	Battery temperature sampling	
14	DCT1	Dry Contact1	Providing electrical switching function
15	DCT2	Dry Contact2	
16	VCC	Communication VCC	12V power supply

5.9.2 RS485

For the monitoring and control of several inverters, you connect the RS485 wires in daisy-chain.

At the first and the last inverters, you need to terminate the bus with an 120 Ohm resistor between Pin 1 and 4.



5.9.3 Energy meter

The integrated energy management functions integrated of the HYD 5K...20KTL-3PH require to measure the power flow at the point of grid interconnection. There are different system configurations possible. It can be measured using energy meter with CTs (CT up to 200 A default), or using directly connected energy meter (up to 80 A).

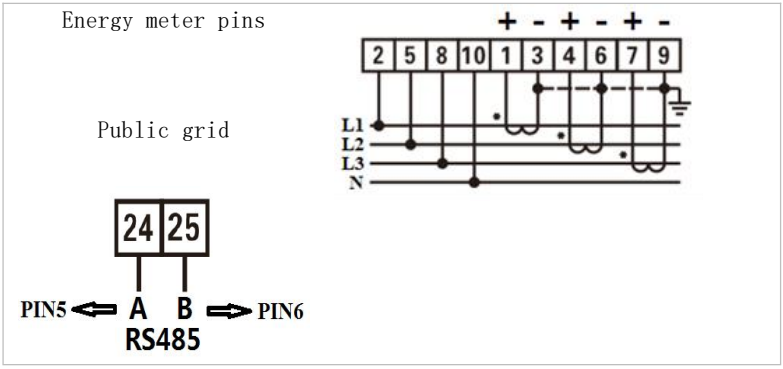
Please refer to below table for the PIN assignments for the RS485 connection between the inverter and the energy meter.

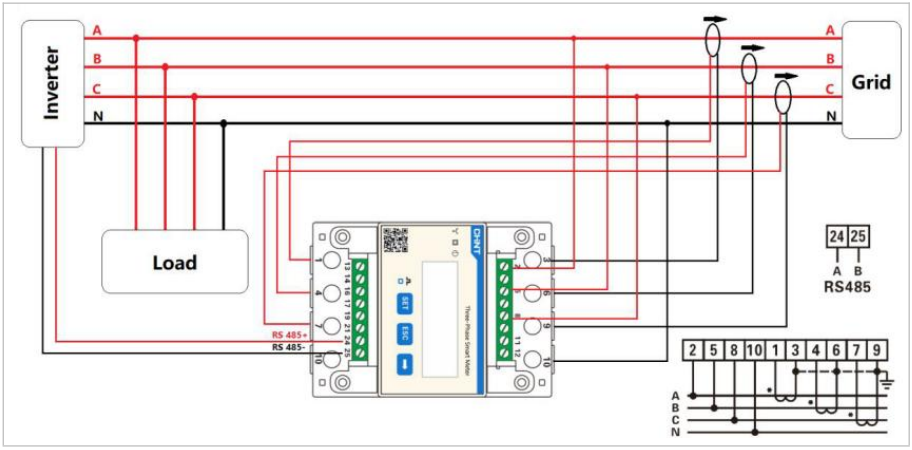
Inverter COM Port Pin	Function	Meter Pin
Pin 5	RS485+ (A2)	Pin 24
Pin 6	RS485- (B2)	Pin 25

NOTE

- Use the shielded twisted pair cable
- The copper outer diameter should be more than 0.5 mm²
- Keep away from power cables or other electric fields
- Maximum distance is 1200 meters

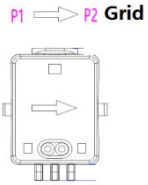
Energy meter with CT connection (System B, default)





NOTE

- The arrows on the current transformers direct to the grid.
- Up to 200 A measurement
- Accuracy class and load rating(VA/Ω):1 class
- Rated operating voltage:AC 0.66KV(Equivalent to 0.69KV GB156-2003)
- Rated frequency: 50-60Hz
- Ambient temperature: -40℃~85℃
- Altitude:≤3000m



Energy Meter Configuration

The energy meter is preconfigured to be used with the inverter with these settings:

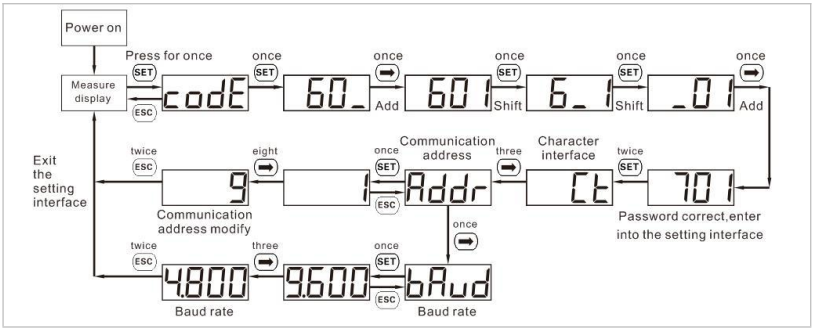
Modbus Address: 1

Baud Rate: 9600

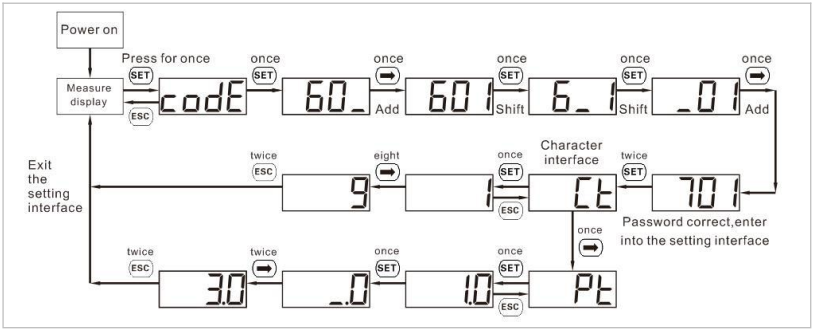
Current Ratio: 40:1

In case you want to change or check the settings, please refer to below procedure:

Modbus Address and Baud Rate setting



Current Ratio setting



NOTE

- The inverter connected to the meter is a power generation device, and the function of the meter connected to the traditional load (electrical device) is opposite. Therefore, for our product, when the power is output to the grid, the electricity meter will show a positive value, and when the power is purchased from the grid, it will show a negative value;
- The energy meter comes with 2 terminal resistors, In

the actual configuration, the customer can parallel a terminal resistor at each end of the cable to reduce signal reflection in the communication cable.

5.9.4 Temperature Sensor

For batteries without a BMS (for example lead-acid batteries), you need to connect the temperature sensor which is within the scope of supply. Place the sensor at the battery.

5.9.5 BMS connection

For batteries with a BMS (for example Li-Ion batteries), you need to connect either the CAN Bus or RS485 with the battery management system.

The inverter will use the CAN Bus or RS485 Bus according to the battery selection in the inverter's menu.

Connecting GTX 3000-H

For connecting the GTX 3000-H battery to the inverter, please follow the below pin assignments:

Inverter COM Port	Function	GTX 3000-H communication cable	Battery "Link In" Port
Pin 7	CAN0_H	White-orange	Pin 2
Pin 8	CAN0_L	Orange	Pin 4

Connecting the BTS 5K battery

For connecting the BTS 5K battery to the inverter, please follow the below pin assignments:

Inverter COM Port	Function	BTS communication cable	Battery "Link In" Port
Pin 7	CAN0_H	Blue	Pin 4
Pin 8	CAN0_L	Blue-white	Pin 5

5.9.6 Dry Contact

The dry contact signals the on-grid and EPS mode through a signal voltage of 12 VDC. Alternatively, the switch contact can start and stop a generator to charge the battery.

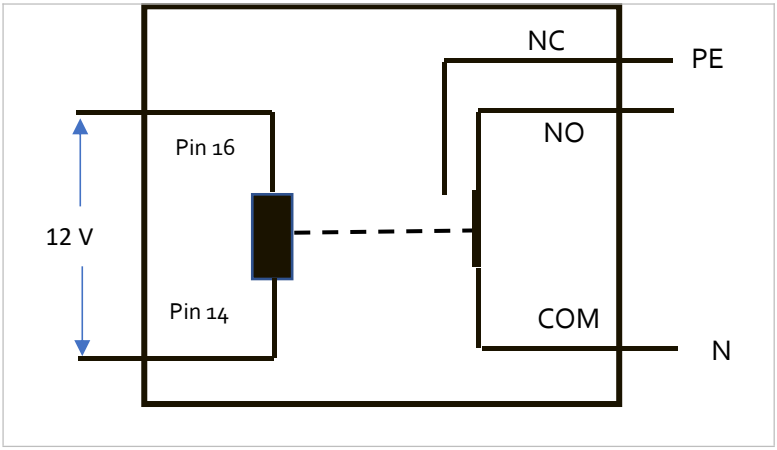
Note: This function is available from Firmware V10

The dry contact settings must be set accordingly in the menu Advanced settings - Dry Contact Control.

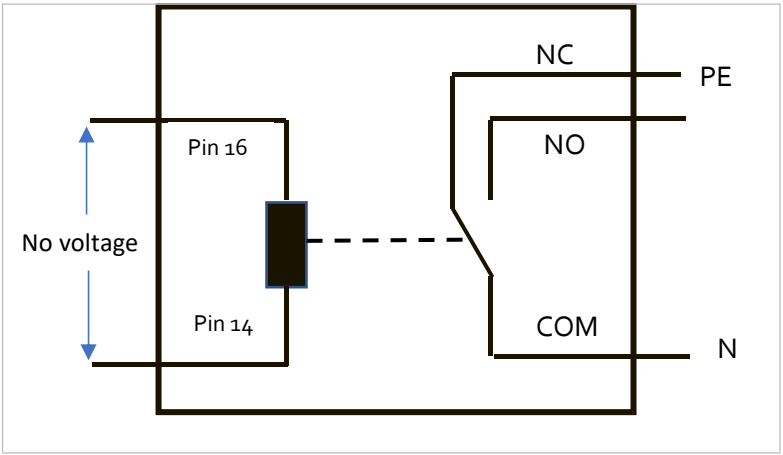
On-grid / EPS mode

Below is the diagram for switching mode 1 (Relay Open In EPS) and how it can be used to switch a N-PE connection during off-grid mode:

On-grid (relay mode 1 "Relay Open In EPS"):



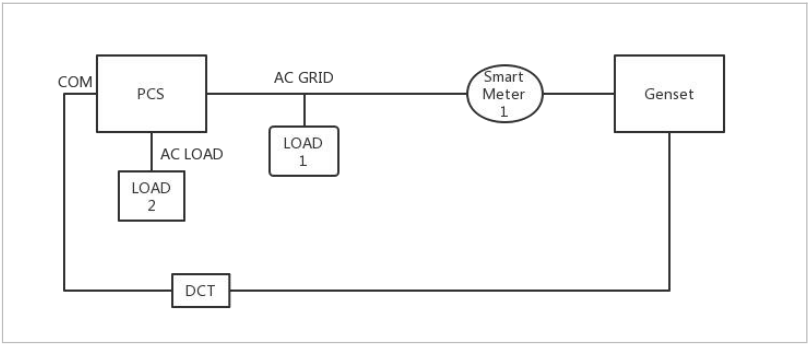
EPS mode (relay mode 1 “Relay Open In EPS”):



Relay mode 2 (Relay Close In EPS) switches the contact in the opposite direction, i.e. in the on-grid mode there is no voltage, in the EPS mode there is voltage.

Generator charging

Please refer to below diagram for connecting a generator:



The settings are explained in the menu structure.

5.9.7 Communication power supply

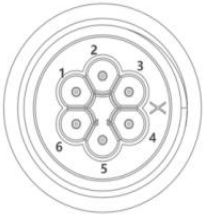
The power supply can be used for the external power supply, or for the switching contact. Max. 400 mA / 5 W.

5.9.8 CT Interface

For configurations according to System A, CTs are directly connected to the inverter without an energy meter.

These CTs must be purchased separately and need to have a max. current rating of 100 mA at the inverter connection.

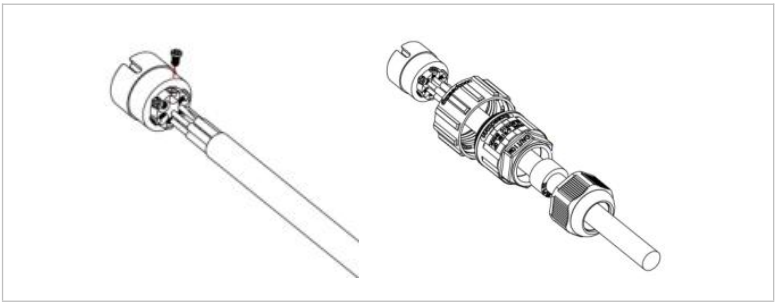
Please refer to the table below for the specific PIN connections.



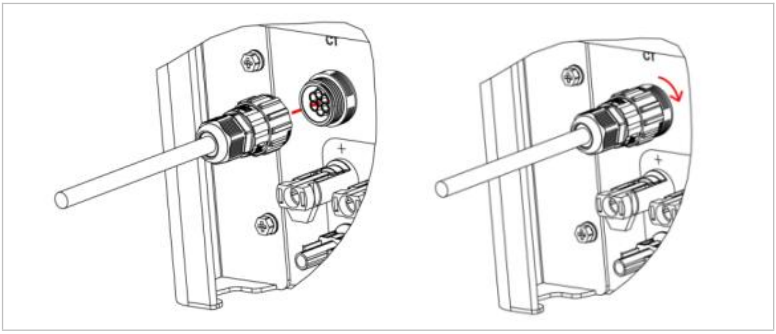
Pin	Definition	Function
1	Ict_R-	Phase R - (Phase L1 -)
2	Ict_R+	Phase R + (Phase L1 +)
3	Ict_S-	Phase S - (Phase L2 -)
4	Ict_S+	Phase S + (Phase L2 +)
5	Ict_T-	Phase T - (Phase L3 -)
6	Ict_T+	Phase T + (Phase L3 +)

Follow below steps to install the CTs.

1. Fix the cables on the terminals according to above table, and put the connector housing over the terminals.

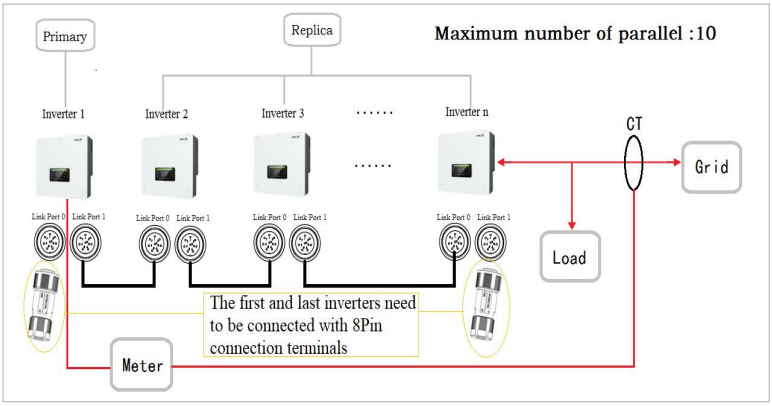


2. Connect and lock the connector by turning it clockwise.



5.9.9 Link Port

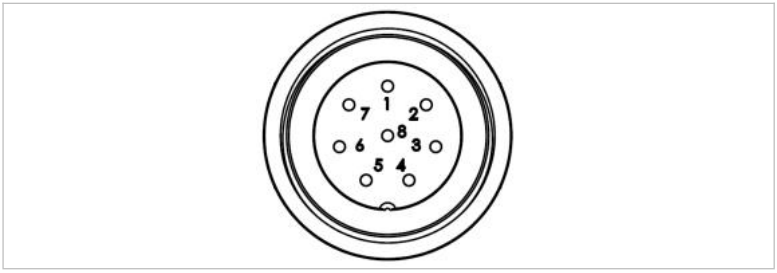
In systems with multiple inverters, you can connect the devices in a Master/Slave configuration. In this configuration, only one energy meter is connected to the Master inverter for the system control.



NOTE

- The first and last inverter need to be connected with the 8 Pin connection terminals!

Pin Connections

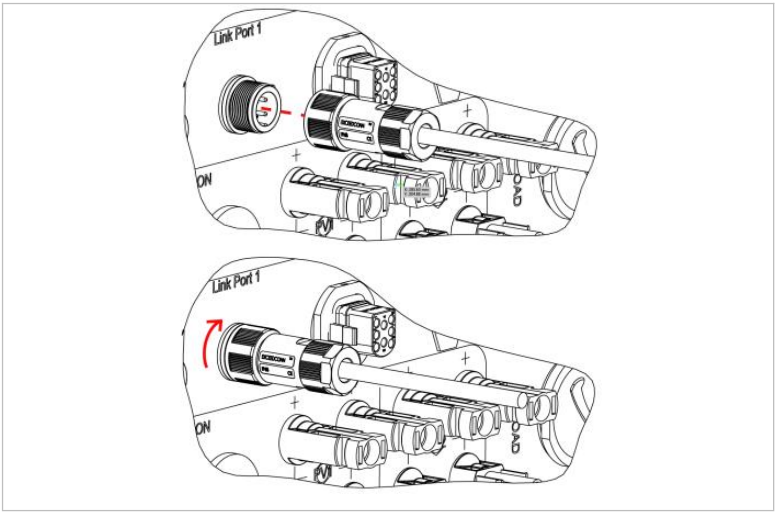


Pin	Definition	Function
1	IN_SYNO	Synchronising signal 0
2	CANL	CAN low data
3	SYN_GNDO	Synchronising signal GND 0

Pin	Definition	Function
4	CANH	CAN high data
5	IN_SYN1	Synchronising signal1
6	SYN_GND1	Synchronising signal GND 1
7	SYN_GND2	Synchronising signal GND 2
8	IN_SYN2	Synchronising signal 2

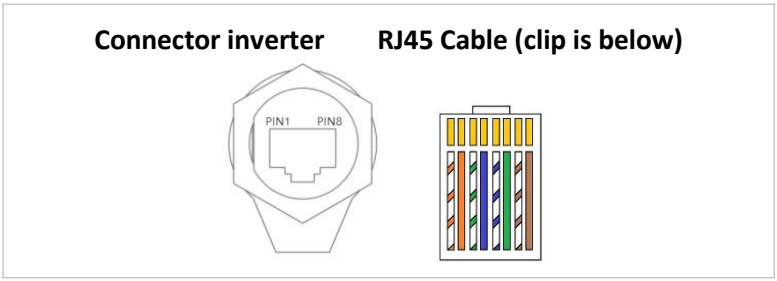
Installation

1. Connect and lock the connector by turning clockwise:



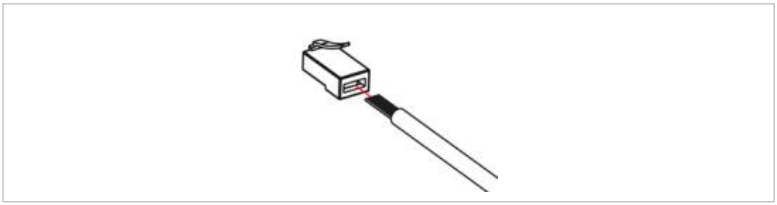
5.9.10 DRMs/Logic interface

The DRMs/Logic interface is used to control the inverter by external signals, usually provided from grid operators with ripple control receivers or other means. The logic interface pins are defined according to different standard requirements. Please consider the following PIN assignment.

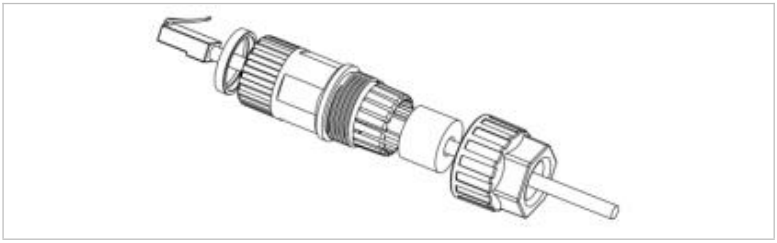


Please follow below installation steps.

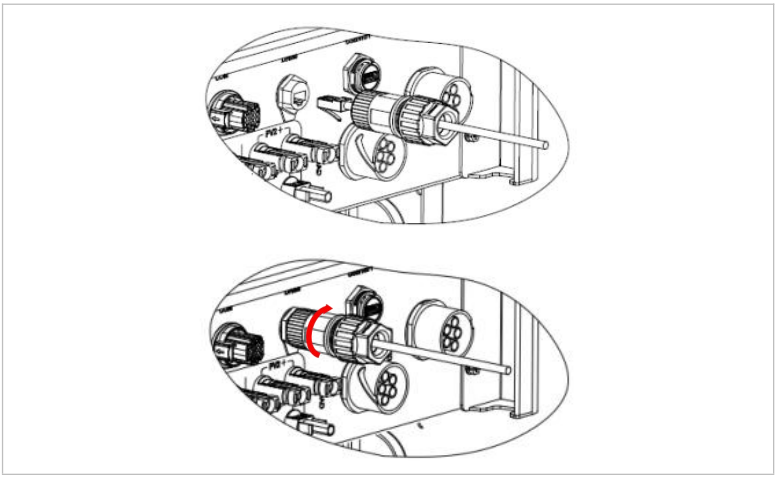
1. Press the wire terminals in colour sequence:



2. Route the cable terminal through the cable gland and insert the communication cable into the RJ45 connector.



3. Lock the connector by turning clockwise:



DRMs for AS/NZS 4777.2:2015 and AS/NZS 4777.2:2020

Also known as Inverter Demand Response Modes (DRMs).

The inverter recognises all supported Demand Response commands and initiates the reaction within two seconds. The inverter will continue to respond while the mode remains asserted.

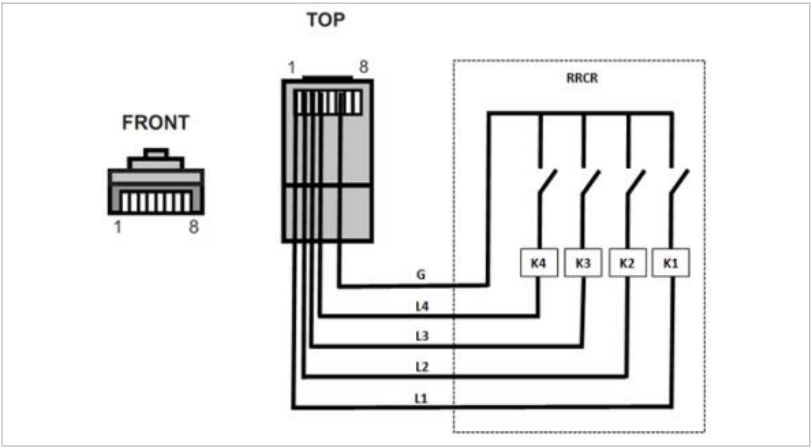
Supported DRM commands: DRM0, DRM5, DRM6, DRM7, DRM8.

Pin	Colour	Function
1	orange/white	DRM1/5
2	orange	DRM2/6
3	green/white	DRM3/7
4	blue	DRM4/8
5	blue/white	DRM0
6	green	RefGen
7	brown/white	Internally shorted
8	brown	

Logic interface for VDE-AR-N 4105:2018-11

This function serves to control and/or limit the output power of the inverter.

The inverter can be connected to a radio ripple control receiver in order to dynamically limit the output power of all inverters within the system.



The inverter is preconfigured on the following power levels:

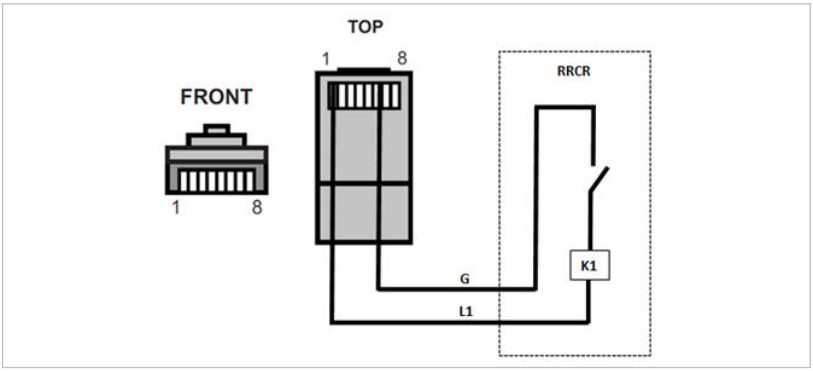
Pin	Name	Inverter	Radio ripple control receiver
1	L1	Relay 1 input	K1 - output relay 1
2	L2	Relay 2 input	K2 - output relay 2
3	L3	Relay 3 input	K3 - output relay 3
4	L4	Relay 4 input	K4 - output relay 4
6	G	Ground	Relay, common ground

Relay status: Closing is 1, opening is 0

L1	L2	L3	L4	Active power	Cos (Φ)
1	0	0	0	0%	1
0	1	0	0	30%	1
0	0	1	0	60%	1
0	0	0	1	100%	1

Logic interface for EN50549-1:2019

The active power output can be ended within five seconds following a command to the input interface.



Functional description of the terminal

Pin	Name	Inverter	Radio ripple control receiver
1	L1	Relay 1 input	K1 - output relay 1
6	G	Ground	Relay, common ground

The inverter is preconfigured on the following power levels.

Relay status: Closing is 1, opening is 0

L1	Active power	Power drop rate	Cos (Φ)
1	0%	< 5 seconds	1
0	100%	/	1

5.10 Feed-in limitation function

The feed-in limitation function can be used to limit the power fed back into the grid. For this function, a power measurement device must be installed according to system A, B, or C.

Feed-in limitation: The sum of the feeding-in phases must not exceed the set power limitation value. The power of phases drawing power from the grid is disregarded here.

3-phase limit: The sum of the feed-in power of all three phases must not exceed the set power limit value. This setting is suitable for balancing metering, as is common in Germany, for example.

NOTE

- For the 3-phase limit setting, the current sensors must be correctly assigned to phases L1, L2 and L3 on the electricity meter!
- If communication with the smart meter is interrupted, the inverter limits its output power to the set power limit value.

5.11 System monitoring

The HYD 5K ... 20KTL-3PH inverters provide various communication methods for the system monitoring:

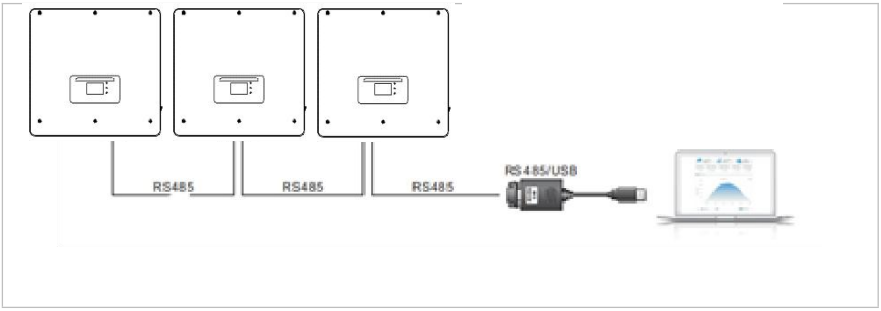
RS485 or WiFi stick (standard), or Ethernet stick (optional).

5.11.1 RS485

You can connect RS485-linked devices to your PC or a data logger via an RS485 USB adapter. Please refer to the pin assignment in paragraph 5.9.2.

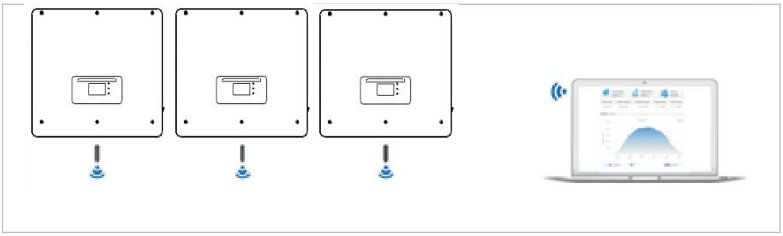
NOTE

- The RS485 line may not be any longer than 1000 m
- Assign each inverter its own modbus address (1 to 31) via the LCD display



5.11.2 WiFi, Ethernet stick

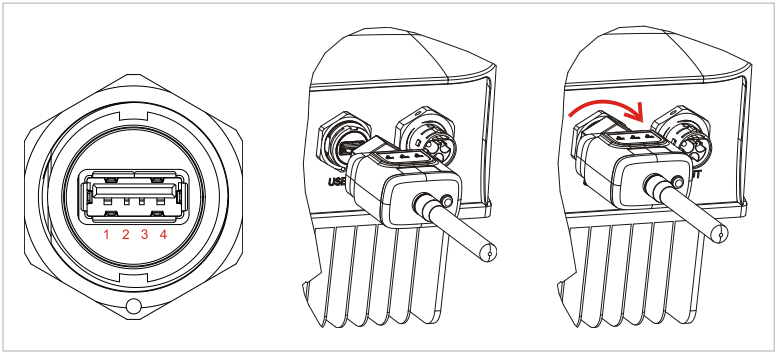
When you have installed the stick logger, the inverters can directly upload your operating, energy and alarm data in the SolarMAN monitoring portal.



5.12 Installation of the WiFi, or Ethernet stick

1. Remove the protective cap from the USB interface.
2. Install the WiFi/Ethernet stick.

3. Tighten the connecting nut.



5.12.1 Configuration of the WiFi stick via the web browser

Preparation: The WiFi stick is installed in accordance with the previous section and the SOFAR inverter must be in operation.

Carry out the following steps in order to configure the WiFi stick:

1. Connect your PC or smartphone with the WiFi network of the WiFi stick. The name of this WiFi network is “AP”, followed by the serial number of the WiFi stick (see rating plate). When you are prompted for a password, you can find it on the label of the WiFi stick (PWD).
2. Open an Internet browser and enter the address **10.10.100.254**.
3. Recommended browsers: Internet Explorer 8+, Google Chrome 15+, Firefox 10+
4. Enter the username and password, which are both set to **“admin”** by default. The “Status” page will be opened.
5. Click on the “Wizard” in order to configure the WiFi stick for Internet access.

Result The WiFi stick begins to send data to SolarMAN.

Register your system at the website home.solarmanpv.com. For this, enter the serial number found on the stick logger.

Installers use the portal at pro.solarmanpv.com

5.12.2 Setting up the WiFi stick with the app

To download the app, search for "SOLARMAN" in the Apple or Google Play store, or use the following QR codes:

- **SOLARMAN Smart** (for end customers):

- **SOLARMAN Business** (for installers):

Configuration steps

1. After starting the app, register as a new user or enter the current solarMAN access data.
2. Create a new system and save the system data.
3. Scan the barcode of the stick logger to assign an inverter to the system.
4. Go to the newly created system in order to configure the stick logger (device/logger)
5. Press the button on the WiFi stick for 1 second to activate the WPS mode of the stick so that the smartphone can be connected to the WiFi stick.

6. Now, select your local WiFi network for Internet access and enter your WiFi password.
7. The WiFi stick is configured with the access data.

WiFi stick status

The LEDs on the WiFi stick provide information regarding the status:

LED	Status	Description
NET:	Communication with the router	On: Connection to server successful
		Flashing (1 sec.): Connection to router successful
		Flashing (0.1 sec.): WPS mode active
		Off: No connection to router
COM	Communication with inverter	Flashing (1 sec.): Communication with inverter
		On: Logger connected to inverter
		Off: No connection to inverter
READY	Logger status	Flashing (1 sec.): Normal status
		Flashing (0.1 sec.): Reset running
		Off: Error status

Reset button

Keystroke	Description
1 sec.	WPS mode
5 sec.	Restart
10 sec.	Restart (reset)

5.12.3 Setting up the Ethernet stick

The Ethernet stick is delivered with DHCP as standard, so it automatically gets an IP address from the router.

If you wish to set up a fixed IP address, connect a PC to the Ethernet stick and open the configuration page via the web address **10.10.100.254.**

6 Commissioning the inverter

6.1 Safety test before commissioning

ATTENTION

Check the voltage range

- Ensure that the DC and AC voltages are within the permissible range of the inverter.

6.2 Double Check

Please ensure that the inverter and all the wiring are installed correctly, securely, and reliably, and that all environment requirements are met.

1. Inverter is firmly fastened to the mounting bracket on the wall.
2. PV+/PV- wires are firmly connected, polarity and voltage are correct.
3. BAT+/BAT- wires are firmly connected, polarity and voltage are correct.
4. DC isolator is correctly connected between battery & inverter, DC isolator: OFF.
5. GRID / LOAD cables are firmly / correctly connected.
6. AC circuit breaker is correctly connected between inverter GRID port & GRID, circuit breaker: OFF.
7. AC circuit breaker is correctly connected between inverter LOAD port & critical load, circuit breaker: OFF.
8. For lithium battery, please ensure that the communication cable has been correctly connected.
9. For the lead-acid battery, please ensure that the NTC wire has been correctly connected.

6.3 Starting the inverter

Please follow below steps to switch the inverter ON.

1. Make sure there’ s no power generation in inverter from grid.
2. Turn ON DC switch.
3. Switch ON the battery. Turn ON DC isolator between battery & inverter.
4. Turn ON AC circuit breaker between the inverter GRID port & GRID.
5. Turn ON AC circuit breaker between the inverter LOAD port & critical load.
6. Inverter should start to operate now.

6.4 Initial setup

You need to set the following parameters before inverter starts to operate.

Parameter	Note
1) Language setting	The default is English
2) System time setting	If you are connected to the server or using the App, the time is set to the local time automatically
3) Safety parameter import	You need to read the Country Code setting from a USB drive. Alternatively, the mobile app “Sofar View” can be used for this setting, if you are logged in as a validated installer
4) Set the input channel	With the Input Channel Configuration you define if PV and / or batteries are connected and in what configuration. If an input

	channel is not used, select (Not use)
Bat Channel1	If a battery is connected to BAT1 input, select “Bat Input1”, otherwise “Not Use”
Bat Channel2	if a second battery is connected to BAT2 independently, select “Bat Input2” If one battery is connected in parallel to BAT1 and BAT2, select “Bat Input1”, otherwise “Not Use”
PV Channel1	if PV strings are connected to PV1 independently, select “PV Input 1”, otherwise “Not Use”
PV Channel2	if PV strings are connected to PV2 independently, select “PV Input 2” If PV strings are connected to PV2 in parallel to PV1, select “PV Input 1”, otherwise “Not Use”
5) Set battery parameters	Default values can be set according to the input channel configuration in Menu Advanced Settings - Battery Parameter:
	Select Battery Type
	Battery Address: 00 for the 1st battery, 01 for the 2nd battery etc.
	Max. charging current (25A)
	Max. discharging current (25A)

Discharge Depth (80%)

The default operating mode is the Self-use Mode.

EPS Mode, Unbalanced Support, Anti-Reflux Mode, IV-Curve Scan and Logic interface are disabled.

6.4.1 Configuring the battery setup

The HYD 5 ... 8KTL-3PH models have one battery input (max. current 25 A). The HYD 10 ... 20KTL-3PH models have two battery inputs (max. current 25 A / 25 A).

Battery inputs can be connected and set in parallel mode to reach 50 A / 70 A.

6.4.2 Configuring Parallel Inverter System

To increase the system's EPS and grid power, the HYD 5 ... 20KTL-3PH can be parallelly connected at the Grid port and the EPS port.

For the communication setup, please follow the following steps:

1) Set the Master unit
2) Set the Slave units

NOTE

- Each inverter must have a unique parallel address

Setting the country code

NOTE

- Different distribution network operators in various countries have differing requirements for the grid connection of grid-coupled PV inverters.
- Ensure that you have selected the correct country code according to regional authority requirements, and consult a qualified electrician or employees of electrical safety authorities.
- SOFARSOLAR is not responsible for the consequences of selecting

the incorrect country code.

- The selected country code influences the device grid monitoring. The inverter continuously checks the set limits and, if required, disconnects the device from the grid.

Code		Country	Code		Country
000	000*	Germany VDE4105	024	000	Cyprus
	001	Germany BDEW	025	000	India
	002*	Germany VDE0126	026	000	Philippines
001	000	Italia CEI-021 Internal	027	000	New Zealand
	001*	Italia CEI-016 Italia	028	000	Brazil
	002*	Italia CEI-021 External		001	Brazil LV
	003	Italia CEI0-21 In Areti		002	Brazil 230
002	000	Australia-A		003	Brazil 254
	008	Australia-B	029	000*	Slovakia VSD
	009	Australia-C		001*	Slovakia SSE
003	000	Spain RD1699		002*	Slovakia ZSD
004	000*	Turkey	033	000*	Ukraine
005	000	Denmark	034	000	Norway
	001	Denmark TR322		001	Norway-LV
006	000*	Greece Continent	035	000	Mexico LV
	001*	Greece island	038	000	Wide-Range-60Hz
007	000*	Netherland	039	000*	Ireland EN50438
008	000*	Belgium	040	000	Thailand PEA
009	000	UK G59/G99		001	Thailand MEA
	001	UK G83/G98	042	000	LV-Range-50Hz
010	000	China	044	000	South Africa
	001	China Taiwan	046	000*	Dubai DEWG
011	000*	France		001	Dubai DEWG MV
	001	France FAR Arrete23	107	000*	Croatia
012	000	Poland	108	000*	Lithuania

013	000	Austria Tor Erzeuger			
014	000	Japan			
018	000	EU EN50438			
	001*	EU EN50549			
019	000	IEC EN61727			
020	000	Korea			
021	000	Sweden			
022	000	Europe General			

6.5 Smartphone app SOFAR View

The app is available for Android and iOS systems and allows for easy initial setup as well as advanced configurations.

Download link:

iOS	Android

After switching on the inverter, the app finds the unit via Bluetooth under its serial number.

The app password for the installation is 6868, for the end customer 8888.

NOTE

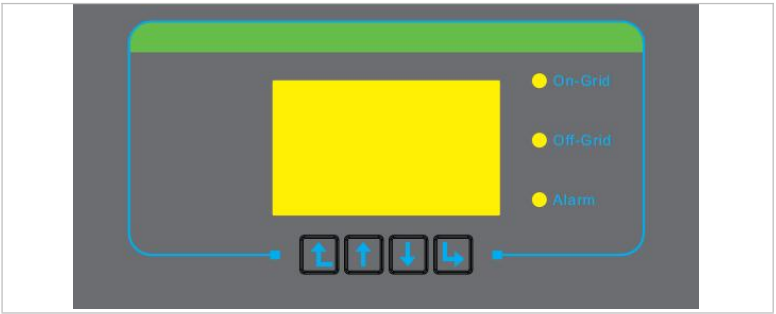
- If the Bluetooth connection does not work, please carry out a firmware update of the inverter.

7 Operation of the device

This chapter describes the LCD and LED displays of the HYD 5K ... 20KTL-3PH inverter.

7.1 Control panel and display field

7.1.1 Buttons and display lights



Buttons

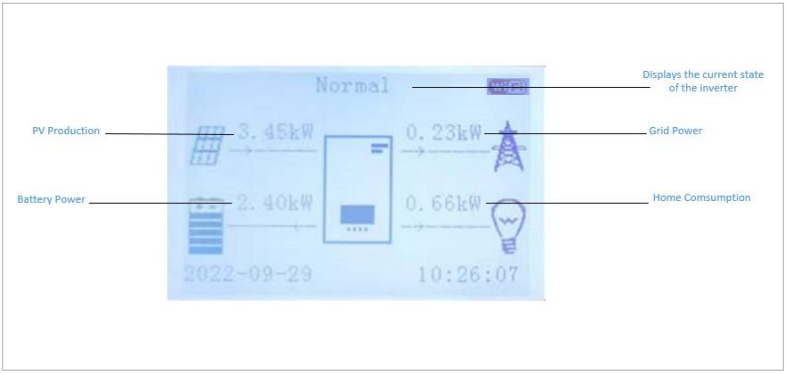
Button	Name	Description
	Back	Previous screen, enter menu
	Up	Select previous menu item, increase setting value
	Down	Select next menu item, decrease setting value
	Enter	Enter Menu item, select next digit, confirm setting

LEDs

State	Colour	State
On-grid	Green	Normal
	Green (flashing)	Standby
Off-grid	Green	Normal
	Green (flashing)	Standby
Alarm	Red	Error

7.2 Standard display

The screen shows all relevant information of the inverter:



↑	Press **Up button, to show PV Information like voltage, power and frequency**
↓	Press Up button, to show Grid Output Information like voltage, power and frequency
↓	Press down button to show Grid Information such as power and IMPORT PF

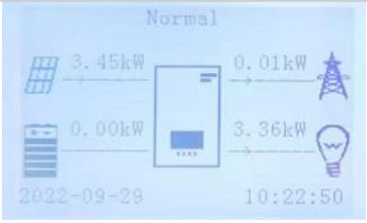
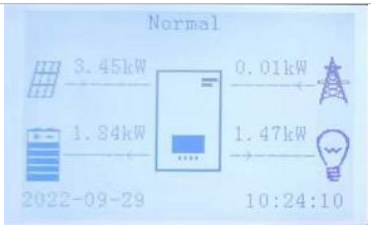
↓	Press down button again to show Load Information like Load Power
↓	Press down button again to show Battery Information(BAT1) like current, power, state of charge etc.
↓	Press down button again to show Battery Information(BAT2) like current, power, state of charge etc.

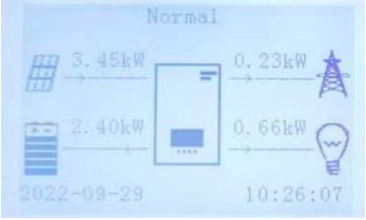
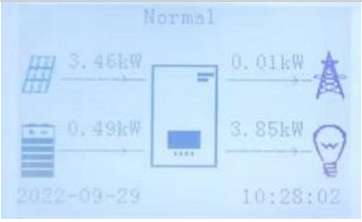
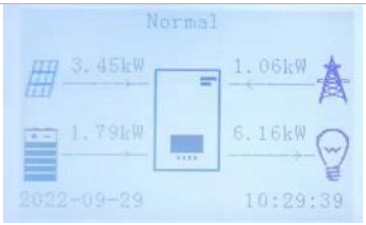
7.3 Energy storage modes

The HYD 5 … 20KTL-3PH comes with several integrated energy management modes.

7.3.1 Self-use Mode

In the Self-use mode, the inverter will automatically charge and discharge the battery according to the following rules:

	If PV generation equals the load consumption (ΔP < 100 W), the inverter won't charge or discharge the battery
	If PV generation is larger than the load consumption, the surplus power is stored in the battery

	If the battery is full or at maximum charging power, the excess power will be exported to the grid
	If the PV generation is less than the load consumption, it will discharge the battery to supply power to the load.
	If PV generation plus Battery discharge power is less than the load, the inverter will import power from the grid.

The priority of power supply: PV, Battery, Grid

The priority of power consumption: Loads, Battery, Grid

NOTE

- If it is not allowed to export power to the grid, an energy meter and/or CT needs to be installed, and the "feed-in limitation" function needs to be enabled.

7.3.2 Time-of-Use Mode

With the Time-of-Use mode, the inverter can be set to charge the battery in defined intervals of time, date or weekday, depending on the State of Charge of the battery. Up to 4 rules (rule 0, 1, 2 and 3) can be set. If more than one rule is valid for any

given time, the rule with the lower number is active. Each rule can be enabled or disabled.

In below example, the battery will be charged with 1 kW, if the SOC is below 70%, between 2 and 4 o'clock at night, from 22nd Dec till 21st March:

Set Time-of-use Mode			
Rule 0:	Enabled / Disabled		
From	To	SOC	Charge
02h00m	-04h00m	070%	01000W
Effectiv e	date		
Dec.22	-	Mar.21	
Weekday	select		
Mon. Tue. Wed. Thu. Fri. Sat. Sun.			

If no rule applies, the Self-use Mode is active.

7.3.3 Timing Mode

With the Timing Mode you can define fixed times of the day to charge or discharge the battery with a certain power.

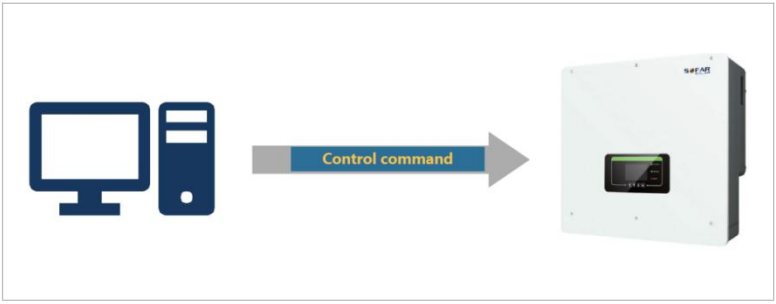
Up to 4 rules (rule 0, 1, 2 and 3) can be set. If more than one rule is valid for any given time, the rule with the lower number is active. Each rule can be enabled or disabled, also charging and discharging period for a rule can be enabled separately.

In below example, the battery will be charged with 2 kW between 22 and 4 o'clock at night, and discharged with 2,5 kW between 14 and 16 o'clock:

Timing Mode	
Rule 0: Enabled / Disabled / Enabled charge / Enabled discharge	
Charge Start	22 h 00 m
Charge End	05 h 00 m
Charge Power	02000 W
DisCharge Start	14 h 00m
DisCharge End	16 h 00m
DisCharge Power	02500 W

7.3.4 Passive Mode

The passive mode is used in systems with external energy management systems. The inverter's operation will be controlled by the external controller using the Modbus RTU protocol. Please contact SOFARSOLAR if you need the Modbus protocol definition for this device.



7.3.5 Peak Shaving Mode

Used to limit the maximum power priority purchased from the grid. The maximum purchasing power can be set in this mode. When the system preferentially buys more power from the grid than the set value, The battery starts discharging and stabilizes the system power at the set value.

Application:

Peak Shaving Mode allows the grid to supply power to the load first. Applicable to the occasions where electricity price is charged according to electricity consumption and the occasions where the power grid is weak. In the weak grid situation, batteries start only when the load power exceeds a certain value, which reduces the maximum power of the connecting point and prolongs the battery life.

7.3.6 Off-grid Mode

When the SOC of the battery is sufficient and can be discharged, it is preferred to use the battery in off-grid load mode (even

if the power grid exists). After the battery enters the state of power loss, it will be transferred to the power grid or generator for load, and the battery will be charged.

1.AC Source

Grid charge: After the battery enters the state of power loss, it is transferred to the grid to carry the load and charge the battery.

DG charge: After the battery enters the state of power loss, it is transferred to the generator to carry the load and charge the battery.

2.AC Charge

AC Charge: The sum of the power input to the power grid or generator after battery loss and when charging the battery.

Note: When AC Source is set to DG charge, the generator can be started through Genset Mode in dry contact Control.

EODO: EPS Discharge Depth

EPSbuffer: Safety Buffer

Application:

When the local power grid is unstable or generators are used.

7.3.7 Manual Genset Mode

This mode activates manual recharging of the battery in the event of a grid failure via a power generator connected to AC GRID.

7.4 Menu structure

Press the  button to bring up the main menu.

Main menu

1. System Settings	
2. Advanced Settings	
3. Energy Statistics	
4. System information	
5. Event list	
6. Software update	
7. Battery real-time Info	(only with the BTS battery system)

NOTE

- The menu layout may vary according to different firmware versions.

"System Settings" menu

In this menu you can do the basic settings which are needed to operate the device.

1. Language Settings	Sets the display language
2. Time	Sets the system time of the inverter
3. Safety Param.	Sets the country and grid code
4. Energy Storage Mode	Select between Self-use mode (Standard), time-of-use mode, timing mode, passive mode. See "Storage Modes" chapter for details.
5. Auto Test	(only for Italy)
6. Input Channel Config	With the Input Channel Configuration you define if PV and / or batteries are connected and in what configuration.

Bat Channel1	If a battery is connected to BAT1 input, select “Bat Input1”, otherwise “Not Use”
Bat Channel2	if a second battery is connected to BAT2 independently, select “Bat Input2” If one battery is connected in parallel to BAT1 and BAT2, select “Bat Input1”, otherwise “Not Use”
PV Channel1	if PV strings are connected to PV1 independently, select “PV Input 1”, otherwise “Not Use”
PV Channel2	if PV strings are connected to PV2 independently, select “PV Input 2” If PV strings are connected to PV2 in parallel to PV1, select “PV Input 1”, otherwise “Not Use”
7. EPS Mode	Enable / Disable the emergency power supply mode (EPS). It is only available if a battery is connected
8. Communication Addr.	Enter the Modbus address (when several inverters require simultaneous monitoring), standard: 01 Baud Rate: The default baud rate is 9600

“Advanced Settings” menu

In this menu you can do advanced settings.

1. Battery Parameter	Set the battery parameters for Battery 1 and Battery 2. Depending on the selected Battery Type, more settings can be adjusted. See details below.

Auto Cfg	Automatic battery configuration (only available for SOFARSOLAR battery types). Detects all battery modules and the assignment to the battery inputs.
Battery Capacity (kWh)	Set the capacity of connected battery
Battery address	(only for batteries with integrated BMS) Up to 4 battery addresses for each Battery Input Channel can be set. This is the CAN bus or Modbus ID of each battery stack connected to the Battery Input, depending on the bus type between inverter and the BMS.
Nominal Battery Voltage (V)	Nominal DC voltage of the battery
Battery Cell Type	(for inverter-integrated BMS)
Max. charging current (A)	Max. allowed charging current for the battery
Max. discharging current (A)	Max. allowed discharging current for the battery
Discharge Depth (%)	Max. allowed discharge depth (DOD) for the battery. DOD of 80% means, a battery with 10 kWh capacity can be discharged to a minimum energy level of 2 kWh.
Discharge Depth	Max. Depth of Discharge (DOD) for grid-connected mode. Standard 80%
EPS Discharge Depth	Depth of Discharge (DOD) for EPS mode. Standard: 80%
EPS Safety Buffer	State of charge (SOC), where the battery will be recharged in EPS mode. Standard: 20%
Set force charge time	Define the time for the forced charge. Forced charging takes place when the SOC of the battery falls below 8%.

2. Battery Active	
Auto Active Control	Enable / disable. If Automatic activation is enabled, the inverter will activate the battery when the inverter need to discharge or charge the battery according to the operational mode settings. If automatic activation is disabled, the battery has to be activated manually by selection the “Force active” menu item.
Force active	Select “Force active” to activate a battery from standby mode
3. Anti Reflux	Activates or deactivates the feed-in power function of the inverter and sets the maximum feed-in power. This function must be used together with an external current transformer or the smart meter. Details regarding this can be found in the “Communications interfaces” chapter of this manual
Anti Reflux mode	Disable: Do not use this function Three phase limit: the sum of all phases is regulated (balancing counting as is common in Germany). Anti Reflux: the power of the feeding-in phases is limited.
4. IV Curve Scan	Cyclical scanning of the IV curve in order to find the global point of the maximum output. Advisable in the case of shaded solar generators

Scan Control	Enable / disable IV curve scan function
Scan Period	Set scan period in minutes
Force Scan	Manually start IV curve scanning
5. Logic interface	Activates or deactivates logical interfaces. Details regarding this can be found in the “Communications interfaces” chapter of this manual
6. Restore Factory Settings	Resets stored data in the inverter
Clear energy Data	Clears total power production
Clear Events	Clears historical events
Restore Factory Settings	Clears total power production and historical events
7. Parallel setting	Defines configuration for parallel inverter operation (Master/Slave)
Parallel Control	For inverters connected with Link port to each other, you set Parallel Control to “Enable”
Parallel Primary-Replica	One Inverter need to be set as Master (Primary), all other inverters need to be set to Slave (Replica)
Parallel Address	Set each inverter with an individual parallel address. (It is an independent number from Modbus ID)
Save	After changes, select “save” item to save the settings
8. Reset Bluetooth	Resets the Bluetooth interface of the inverter if the device is not found by the Sofar View App
9. CT Calibration	This function is used to correct the direction and grid phase assignment of the CTs directly connected to the inverter. During

	CT Calibration, the inverter must be connected to a battery and the grid. It is recommended to turn off the load during calibration. If calibration fails, check if the battery can be charged/discharged correctly
10. Switch On / Off	The inverter can be switched on, switched off, set to standby or set to normal operating mode, which can be useful for installation or maintenance work
11. Unbalanced Support	Default setting: disabled In situations where the customer only wants to support the local loads or has a zero-export limit across all three phases. When used in conjunction with the supplied three-phase energy meter and with this option set to "enable", the per phase output current of the inverter will respond independently. Important: for this function to operate properly, the phase on the energy meter must correlate to the corresponding phase when it is wired into the inverter.
12. PV priority charging*	Up to 200 W of PV power is used for battery charging, the rest in the normal priority: load, battery charging, grid feed-in.
13. EPS GFCI*	Activates RCD type B monitoring in EPS mode (300 mA)
14. Dry Contact Control	Disable: Do not use this function When the "Relay Open In EPS" is selected in the off-grid Mode of

	the inverter, the external relay is disconnected through the dry contact (output low level). In other states, the external relay is closed through the dry contact (output high level). When the "Relay Close In EPS" is selected in the off-grid Mode the inverter, the external relay is closed through the dry contact (output high level). In other states, the external relay is disconnected through the dry contact (output low level).

* Function 14 available from firmware version V10.

Note:When the inverter is off-grid and the load N line and PE line are short-connected, if the power grid is restored and the load N line and PE line are still short-connected, leakage protection will be triggered and explosion hazard will not be caused.

Password

Several settings require a password to be entered (the standard password is 0001).

"Energy Statistics" menu

Today	Press Down button to move between items Shows PV, Load, Export, Import, Charge, Discharge Energy (kWh) for the selected period
Month	
Year	
Lifetime	

"System Information" menu

1. Inverter Info

Inverter Info (1)		Serial number, Hardware Version, Power Level, Safety Firmware Version
Inverter Info (2)		Software Version, Country, Country Code Version
Inverter Info (3)		Bat Channel1, Bat Channel2, PV Channel1, PV Channel2
Inverter Info (4)		Energy Storage Mode, RS485 Address, EPS Mode, IV Curve Scan
Inverter Info (5)		DRM0 Control, PF Time Setting, QV Time Setting, Power Factor
Inverter Info (6)		Anti Reflux, Insulation resistance, Parallel Control, Unbalanced Support
Inverter Info (7)		Battery Active
2. Battery Info		
Bat1 Information	(1)	Battery Type, Battery Address, Battery Capacity, Discharge Depth
Bat1 Information	(2)	Max Charge, Max Charge, Max Discharge, Min Discharge
Bat2 Information	(1)	Battery Type, Battery Address, Battery Capacity, Discharge Depth
Bat2 Information	(2)	Max Charge, Max Charge, Max Discharge, Min Discharge
3. Safety Param.		
Safety Param.	(1)	Over- / under-voltage protection
Safety Param.	(2)	Over- / under-frequency protection
Safety Param.	(3)	10 Min. overvoltage protection
4.debug Info		
debug info		DSP1 version, state1, state2, state3, state4, state5, state6

“Event List” menu

The event list is used to display the real time event recordings, including the total number of events and each specific ID no. and event time. The most recent events are listed at the top.

2. Event list

Current event	Show latest event
Event History	Show event history
Fault information	001 ID04 06150825 (display of the event sequence number, event ID number and time that the event takes place)

“Sofatware update” menu

The user can update the software via the USB flash drive. SOFARSOLAR will provide the firmware update when it is required.

7.5 Firmware update

1. Insert the USB stick into the computer.
2. SOFARSOLAR will send the firmware update to the user.
3. Unzip the file and copy the original file to a USB stick. Attention: The firmware update file must be in the “firmware” subfolder!
4. Press the "Back" on the main interface to enter the main menu page, and select "2.Advanced Settings - Switch On/Off - Switch Off". Make the inverter shut down safely.
5. Insert the USB flash drive into the USB interface of the inverter.
6. Go to menu item "6.Software update" on the LCD display.
7. Enter the password (the standard password is 0715) and then select "Software Upgrade (PCS)".
8. The system will then successively update the main DSP, auxiliary DSP and ARM processors. Pay attention to the displays.
9. If an error message appears, please upgrade again.If this continues many times, contact technical support for help.

10. After the update is complete, Go to menu item "Advanced Settings - Switch On/Off - Switch On" to make the inverter start up and run.
11. You can check the current software version in item "1.Inverter Info (2)" of the SystemInfo menu. Enter the password (the standard password is 0715) to see it.

8 Troubleshooting handling

8.1 Troubleshooting

This section contains information and procedures pertaining to the remedying of potential problems with the inverter.

To carry out troubleshooting, proceed as follows:

- Check the warnings, error messages or error codes displayed on the screen of the inverter.

If no error information is displayed on the screen, check whether the following requirements have been fulfilled:

- Has the inverter been set up in a clean, dry, well-ventilated area?
- Is the DC switch set to ON?
- Are the cables sufficiently dimensioned and short enough?
- Are the input connections, output connections and the wiring all in good condition?
- Are the configuration settings for the relevant installation correct?
- Are the display field and the communication cables correctly connected and undamaged?

Follow the steps below to view recorded problems: Press “Back” to enter the main menu in the normal interface. In the interface screen select "Event List", then press “OK” to enter events.

8.1.1 Shutdown procedure

If the inverter needs to be shut down for electrical inspection, please follow the following steps:

1. Press the "Back" on the main interface to enter the main menu page, and select Advanced Settings - Switch On/Off - Switch Off. Make the inverter shut down safely.
2. Note: after using the menu setting to shut down the inverter, the inverter should be checked and reenergising, it still

needs to be on the main menu page. Select advanced Settings - Switch On/Off- Switch On. start up to enable the inverter to start up and run.

3. Disconnect the AC circuit breaker connecting the inverter power grid port to the power grid.
4. Disconnect the AC breaker connecting the inverter load port to the emergency load.
5. Disconnect the PV side DC switch.
6. Turn off the battery and disconnect the DC switch between the battery and the inverter.
7. Wait for 5 minutes before checking the inverter.

8.1.2 Earth fault alarm

This inverter is compliant with IEC 62109-2 Clause 13.9 and AS/NZS 5033 for earth fault protection.

If an earth fault alarm occurs, the error is displayed on the LCD screen, the red light illuminates and the error can be found in the error history log.

When the inverter is connected to the battery system, when the battery system has ground fault/leak alarm in accordance with AS/NZS 5139, the inverter will also alarm. The alarm method is the same as above.

NOTE

- In the case of devices equipped with a stick logger, the alarm information can be viewed on the monitoring portal and retrieved via the smartphone app.

8.2 Error list

Code	Name	Description	Solution
ID001	GridOVP	The voltage of the power grid is too high	If the alarm occurs occasionally, the

ID002	GridUVP	The voltage of the mains is too low	possible cause is that the electric grid is abnormal occasionally. Inverter will automatically return to normal operating status when the electric grid's back to normal. If the alarm occurs frequently, check whether the grid voltage/frequency is within the acceptable range. If yes, please check the AC circuit breaker and AC wiring of the inverter. If the grid voltage/frequency is NOT within the acceptable range and AC wiring is correct, but the alarm occurs repeatedly, contact technical support to change the grid over-voltage, under-voltage, over-frequency, under-frequency protection points after obtaining approval from the local electrical grid operator.
ID003	GridOFP	The mains frequency is too high	
ID004	GridUFP	The mains frequency is too low	
ID005	GFCI	Charge Leakage Fault	Check for inverter and wiring.
ID006	OVRT fault	OVRT function is faulty	If the alarm occurs occasionally, the possible cause is that the electric grid is
ID007	LVRT fault	LVRT function is faulty	

ID008	IslandFault	Island protection fault	abnormal occasionally. Inverter will automatically return to normal operating status when the electric grid’s back to normal. If the alarm occurs frequently, check whether the grid voltage/frequency is within the acceptable range. If yes, please check the AC circuit breaker and AC wiring of the inverter. If the grid voltage/frequency is NOT within the acceptable range and AC wiring is correct, but the alarm occurs repeatedly, contact technical support to change the grid over-voltage, under-voltage, over-frequency, under-frequency protection points after obtaining approval from the local electrical grid operator.
ID009	GridOVPInstant1	Transient overvoltage of mains voltage 1	
ID010	GridOVPInstant2	Transient overvoltage of mains voltage 2	
ID011	VGridLineFault	Power grid line voltage error	
ID012	InvVoltFault	Inverter overvoltage	Internal faults of inverter, switch OFF inverter, wait for 5 minutes, then switch ON inverter. Check whether the problem is solved. If no, please contact technical support.
ID013	RefluxFault	Anti-Reflux function is faulty	
ID017	HwADFaultIGrid	Power grid current sampling error	
ID018	HwADFaultDCI	Wrong sampling of dc component of grid current	
ID019	HwADFaultVGrid(DC)	Power grid voltage sampling error (DC)	
ID020	HwADFaultVGrid(AC)	Power grid voltage	

		sampling error (AC)	
ID021	GFCIDeviceFault(DC)	Leakage current sampling error (DC)	
ID022	GFCIDeviceFault(AC)	Leakage current sampling error (AC)	
ID023	HwADFaultDCV	Error in dc component sampling of load voltage	
ID024	HwADFaultIdc	DC input current sampling error	
ID029	ConsistentFault_GFCI	Leakage current consistency error	
ID030	ConsistentFault_Vgrid	The line voltage sample between the master DSP and the slave DSP is not consistent.	
ID031	ConsistentDCI	DCI consistency error	
ID033	SpiCommFault(DC)	SPI communication error (DC)	
ID034	SpiCommFault(AC)	SPI communication error (AC)	
ID035	SChip_Fault	Chip error (DC)	
ID036	MChip_Fault	Master chip error (AC)	
ID037	HwAuxPowerFault	Auxiliary power error	
ID038	InvSoftStartFail	Inverter failed to output	
ID041	RelayFail	Relay detection failure	
ID042	IsoFault	Insulation resistance is too low	Check the insulation resistance between the photovoltaic array and ground (ground), if there

			is a short circuit, the fault should be repaired in time.
ID043	PEConnectFault	Earth fault	Check the PE conductor for function
ID044	InputConfigError	Incorrect input mode configuration	Check the input mode (parallel/independent mode) Settings for the inverter. If not, change the input mode.
ID045	CT Disconnect	CT error	Check that the wiring of the current transformer is correct.
ID046	Reversal Connect	The battery is connected reversedly	Check whether the battery wiring is correct.
ID047	Parallel Fault	Master does not exist or is duplicate	Check the parallel mode settings for the inverter. Check whether the wiring is correct.
ID048	SNTypeFault	Serial number fault	Internal faults of inverter, switch OFF inverter, wait for 5 minutes, then switch ON inverter. Check whether the problem is solved. If no, please contact technical support.
ID049	TempFault_Bat	Battery temperature error	For Inner BMS battery, make sure that the battery NTC cable is properly connected. Make sure the inverter is installed where there is no direct sunlight. Please ensure that the inverter is installed in a cool/well ventilated place. Ensure the inverter is installed vertically and the ambient temperature
ID050	TempFault_HeatSink1	Temperature error heat sink 1	
ID051	TempFault_HeatSink2	Temperature error heat sink 2	
ID052	TempFault_HeatSin3	Heat sink temperature error 3	
ID053	TempFault_HeatSink4	Temperature error heat sink 4	
ID054	TempFault_HeatSin5	Temperature error	

		heat sink 5	is below the inverter temper ature limit.
ID055	TempFault_HeatSin6	Temperature error heat sink 6	
ID057	TempFault_Env1	Temperature error ambient temperature 1	
ID059	TempFault_Inv1	Temperature error module 1	
ID065	VbusRmsUnbalance	Asymmetrical bus voltage RMS	Internal error of the inverter. Switch off the inverter, wait 5 minutes and then switch the unit on again. If the error persists, contact technical support.
ID066	VbusInstantUnbalance	The transient value of the bus voltage is unbalanced	
ID067	BusUVP	The DC bus voltage is too low during mains connection	
ID068	BusZVP	The DC bus voltage is too low	
ID069	PVOVP	The PV input voltage is too high	Check whether the PV series voltage (Voc) is higher than the maximum input voltage of the inverter. If this is the case, adjust the number of PV modules in series. After the correction, the inverter automatically returns to its normal state.
ID070	BatOVP	Battery overvoltage	Check whether the voltage of the battery is higher than the maximum input voltage of the inverter. If this is the case, adjust the number of battery modules in series.
ID071	LLCBusOVP	LLC Bus overvoltage protection	Internal error of the inverter. Switch off the

ID072	SwBusRmsOVP	Inverter bus voltage RMS Software overvoltage	inverter, wait 5 minutes and then switch the unit on again. If the error persists, contact technical support.
ID073	SwBusInstantOVP	Inverter bus voltage instantaneous Software overvoltage	
ID081	SwBatOCP	Software overcurrent protection of the battery	
ID082	DciOCP	Dci overcurrent protection	
ID083	SwOCPInstant	Instantaneous output current protection	
ID084	SwBuckBoostOCP	BuckBoost software sequence	
ID085	SwAcRmsOCP	Output RMS current protection	
ID086	SwPvOCPInstant	PV overcurrent software protection	
ID087	IpvUnbalance	PV flows in uneven parallelism	
ID088	IacUnbalance	Unbalanced output current	
ID091	SwAcCBCFault		
ID097	HwLLCBusOVP	LLC bus hardware overvoltage	
ID098	HwBusOVP	Inverter bus hardware overvoltage	
ID099	HwBuckBoostOCP	BuckBoost hardware overflows	
ID100	HwBatOCP	Battery hardware overflow	
ID102	HwPVOCP	PV hardware overflows	

ID103	HwACOCP	Mains current is too high and has triggered hardware protection	
ID105	MeterCommFault	Communication fault with meter unit	Check communication to meter.
ID110	Overload1	Overload protection 1	Please check whether the inverter is operating under overload.
ID111	Overload2	Overload protection 2	
ID112	Overload3	Overload protection 3	
ID113	OverTempDerating	The inverter has throttled due to too high a temperature	Make sure that the inverter has been installed in a cool and well-ventilated place without direct sunlight. Make sure the inverter is installed vertically and the ambient temperature is below the temperature limit of the inverter.
ID114	FreqDerating	AC frequency is too high	Make sure that the mains frequency and voltage are within the permissible range.
ID115	FreqLoading	AC frequency is too low	
ID116	VoltDerating	AC voltage is too high	
ID117	VoltLoading	AC voltage is too low	
ID124	BatLowVoltageAlarm	Protection against battery undervoltage	Please check if the battery voltage of the inverter is too low.
ID125	BatLowVoltageShut	Low battery voltage shutdown	
ID129	unrecoverHwAcOCP	Mains current is too high and has caused an unrecoverable hardware fault	Internal error of the inverter. Switch off the inverter, wait 5 minutes and then switch the unit on again.

ID130	unrecoverBusOVP	Bus voltage is too high and has caused a non-recoverable fault	If the error persists, contact technical support.
ID131	unrecoverHwBusOVP	Permanent bus hardware failure due to overvoltage	
ID132	unrecoverIpvUnbalance	Input current is unbalanced and has caused an unrecoverable fault	
ID133	unrecoverEPSBatOCP	Permanent battery overcurrent error in EPS mode	
ID134	unrecoverAcOCPInstant	Permanent error due to transient overcurrent	
ID135	unrecoverIacUnbalance	Permanent unbalanced output current error	
ID137	unrecoverPvConfigError	Permanent input mode configuration error	Check the MPPT input mode setting (parallel mode/independent mode) of the inverter and correct it if necessary.
ID138	unrecoverPVOCPInstant	Permanent input overcurrent error	
ID139	unrecoverHwPVOCP	Permanent input hardware overcurrent error	Internal error of the inverter. Switch off the inverter, wait 5 minutes and then switch the unit back on. If the error persists, contact technical support.
ID140	unrecoverRelayFail	Permanent error of the mains relay	
ID141	unrecoverVbusUnbalance	The bus voltage is unbalanced and has caused an unrecoverable error	
ID142	PermSpdFail(DC)	surge protection	
ID143	PermSpdFail(AC)	surge protection	
ID145	USBFault	USB error	Check the USB connection of the inverter.

ID146	WifiFault	Wifi error	Check the inverter's WiFi connection.
ID147	BluetoothFault	Bluetooth error	Check the Bluetooth connection of the inverter.
ID148	RTCFault	RTC clock failure	Internal error of the inverter. Switch off the inverter, wait 5 minutes and then switch the unit back on. If the error persists, contact technical support.
ID149	CommEEPROMFault	EEPROM error of the communication card	
ID150	FlashFault	Communication card FLASH error	
ID152	SafetyVerFraulT		
ID153	SciCommLose(DC)	SCI communication error (DC)	
ID154	SciCommLose(AC)	SCI communication error (AC)	
ID155	SciCommLose(Fuse)	SCI communication error (fuse)	
ID156	SoftVerError	Inconsistent software versions	Download the latest firmware from the website and launch the software update. If the error persists, contact technical support.
ID157	BMSCommunicatonFault (BMS 1)	Lithium battery communication error	Make sure your battery is compatible with the inverter. CAN communication is recommended. Check the communication line or the connection of the battery and the inverter for errors.
ID158	BMSCommunicatonFault (BMS 2)	Lithium battery communication error	Make sure your battery is compatible with the inverter. CAN communication is recommended. Check the communication line or the

			connection of the battery and the inverter for errors.
ID161	ForceShutdown	Forced shutdown	The inverter has been forcibly disconnected.
ID162	RemoteShutdown	Remote shutdown	The inverter is shut down remotely.
ID163	Drms0Shutdown	DRM 0 shutdown	The inverter is running with a Drms0 shutdown.
ID165	RemoteDerating	The inverter has reduced its power due to remote control	This message is for information and is not an error
ID166	LogicInterfaceDerating	The inverter has reduced its power due to the digital inputs	
ID167	AlarmAntiRefluxing	Power reduction due to current sensor or SmartMeter configuration	
ID169	FanFault1	Fan 1 fault	Check if the corresponding fan of the inverter is running normally.
ID170	FanFault2	Fan 2 fault	
ID171	FanFault3	Fan 3 fault	
ID172	FanFault4	Fan 4 fault	
ID176	MeterCommLose	Communication fault with meter unit	Check communication to meter
ID177	BMS OVP	BMS overvoltage alarm	Internal error in the connected lithium battery. Switch off the inverter and the lithium battery, wait 5 minutes and then switch the components on again.
ID178	BMS UVP	BMS Undervoltage alarm	
ID179	BMS OTP	BMS High temperature warning	

ID180	BMS UTP	BMS low temperature warning	If the error persists, contact technical support.
ID181	BMS OCP	BMS overload warning during charging and discharging	
ID182	BMS Short	BMS Short circuit alarm	Please contact technical support.
ID183	BMS VerFault	BMS version fault	
ID184	BMS CAN VerFault	BMS CAN version fault	
ID185	BMS CAN VerLow	BMS CAN version is out of date	

8.3 Maintenance

Inverters do not generally require daily or routine maintenance. Before carrying out cleaning, ensure that the DC switch and AC circuit breaker between the inverter and power grid have been switched off. Wait at least 5 minutes before carrying out cleaning.

8.3.1 Cleaning the inverter

Clean the inverter using an air blower and a dry, soft cloth or a soft bristle brush. Do NOT clean the inverter with water, corrosive chemicals, cleaning agents etc.

8.3.2 Cleaning the heat sink

In order to help guarantee correct long-term operation of the inverter, make sure that there is sufficient space for ventilation around the heat sink. Check the heat sink for blockages (dust, snow etc.) and remove them if present. Please clean the heat sink using an air blower and a dry, soft cloth or a soft bristle brush. Do NOT clean the heat sink with water, corrosive chemicals, cleaning agents etc.

9 Technical Data

Model	HYD 5KTL-3PH	HYD 6KTL-3PH	HYD 8KTL-3PH	HYD 10KTL-3PH	HYD 10KTL-3PH-A	HYD 15KTL-3PH	HYD 20KTL-3PH
DC input (PV)							
Recommended Max. PV input power	7500Wp (6000Wp/ 6000Wp)	9000Wp (6600Wp/ 6600Wp)	12000Wp (6600Wp/ 6600Wp)	15000Wp (7500Wp/ 7500Wp)	15000Wp (7500Wp/ 7500Wp)	22500Wp (11250Wp/ 11250Wp)	30000Wp (15000Wp/ 15000Wp)
Max. input voltage	1000V						
Start-up voltage	200V						
Rated input voltage	600V						
MPPT operating voltage range	180V~960V						
Number of MPPT	2						
Max. number of input strings per MPPT	1/1			2/2			
Max. input current per MPPT	12.5A/12.5A			25A/25A			
Max. short-circuit current per MPPT	15A/15A			30A/30A			
AC output (on grid)							
Rated output power	5000W	6000W	8000W	10000W	10000W	15000W	20000W
Rated output current	7.2A	8.7A	11.6A	14.5A	14.5A	21.7A	29.0A
Rated grid voltage	3/N/PE, 230/400Vac						
Rated grid frequency	50/60Hz						
Max. output apparent power	5500VA	6600VA	8800VA	11000VA	10000VA	16500VA	22000VA
Max. output current	8A	10A	13A	16A	16A	24A	32A
THDi	<3%						
Power factor	1 default (+/-0.8 adjustable)						
Battery Parameters							
Battery type	Lithium-ion & Lead-acid						
Battery voltage range	180V~800V						
Number of battery input channels	1	1	1	2	2	2	2

Model	HYD 5KTL-3PH	HYD 6KTL-3PH	HYD 8KTL-3PH	HYD 10KTL-3PH	HYD 10KTL-3PH-A	HYD 15KTL-3PH	HYD 20KTL-3PH
Max.charge/discharge power	5000W	6000W	8000W	10000W	10000W	15000W	20000W
Max.charge/discharge current	25A	25A	25A	50A (25A/25A)	50A (25A/25A)	50A (25A/25A)	50A (25A/25A)
BMS communication mode	CAN, RS485						
AC output (off grid)							
Rated output power	5000W	6000W	8000W	10000W	10000W	15000W	20000W
Rated output current	7.2A	8.7A	11.6A	14.5A	14.5A	21.7A	29.0A
Rated output voltage	3/N/PE, 230/400Vac						
Rated output frequency	50/60Hz						
Max. output apparent power	5500VA	6600VA	8800VA	11000VA	10000VA	16500VA	22000VA
Peak output apparent power, time	10000VA, 60s	12000VA, 60s	16000VA, 60s	20000VA, 60s	20000VA, 60s	22000VA, 60s	22000VA, 60s
Max. output current	8A	10A	13A	16A	16A	24A	32A
THDv(@ linear load)	<3%						
Switching time	<10ms						
Efficiency							
Max. MPPT efficiency	99.9%						
Max. efficiency	98%			98.2%			
European efficiency	97.5%			97.7%			
Max. efficiency of charging/discharging [1]	97.6%			97.8%			
Protection							
DC switch	Yes						
PV reverse connection protection	Yes						
Battery reverse connection protection	Yes						

Model	HYD 5KTL-3PH	HYD 6KTL-3PH	HYD 8KTL-3PH	HYD 10KTL-3PH	HYD 10KTL-3PH-A	HYD 15KTL-3PH	HYD 20KTL-3PH
Output short circuit protection	Yes						
Output overcurrent protection	Yes						
Output overvoltage protection	Yes						
Insulation impedance detection	Yes						
Residual current detection	Yes						
Anti-island protection	Yes						
Surge protection	PV:Tyep Ⅱ, AC:Type Ⅱ						
General Parameters							
Operating temperature range	-30℃~60℃						
Relative humidity range	5%~95%						
Max. operating altitude	<4000m						
Standby self-consumption [2]	<20W						
Topology	Transformerless						
Installation method	Wall Mounted						
Max. number of parallel units [3]	10 pcs						
Degree of protection	IP65						
Dimensions (W*H*D)	586.6*515*261.2mm						
Cooling mode	Natural			Forced airflow			
Weight	33kg			37kg			
Communication	RS485/CAN/WiFi, Optional:Ethernet/4G						
Display	LCD & Bluetooth+APP						
Standard	EN61000-1, EN61000-2, EN61000-3, EN61000-4, EN61000-4-16, EN61000-4-18, EN61000-4-29, IEC62109-1, IEC62109-2, NB-T32004/IEC62040-1, AS/NZS 4777, VDE V 0124-100, V0126-1-1, VDE-AR-N 4105, CEI 0-21/CEI 0-16, C10/11, EN50438/EN50549, G83/G59/G98/G99, UTE C15-712-1, UNE206 007-1						

[1] Battery-AC maximum efficiency of battery charge and discharge

[2] Standby loss at rated input voltage

[3] Maximum number of parallel machines of the same model

Version 8.1

ENERGY TO POWER YOUR LIFE

ADDRESS

11/F., Gaoxinqi Technology Building,
Xingdong Community,Xin'an Sub-district,
Bao'an District, Shenzhen City,China

EMAIL

info@sofarsolar.com

WEBSITE

www.sofarsolar.com

SOFAR

102040200165-0