Limited Product Warranty - SolarEdge Nexis Battery

Effective date: 19 March 2026

Subject to the terms of this **Limited Product Warranty - SolarEdge Nexis Battery**, SolarEdge Technologies Ltd. ("SolarEdge") shall cover defects in (i) workmanship and materials; and (ii) Energy Capacity of the below-listed SolarEdge Nexis Battery ("SolarEdge Nexis Battery" or "Product/s") for the applicable Warranty Period set out below:

The SolarEdge Nexis Battery shall be covered by this Limited Warranty for 10 years from (i) the SolarEdge Nexis Battery's installation date, as recorded by the SolarEdge Monitoring Portal; or (ii) 12 months from the date the SolarEdge Nexis Battery is shipped from SolarEdge ("Warranty Period").

Notwithstanding the above, the Battery Fans shall have five (5) years warranty.

The SolarEdge Nexis Battery shall have an energy capacity based on the selected configuration options listed below ("Energy Capacity"):

Application	Energy Retention	Energy Throughput
Solar self-consumption, solar time of use, and backup applications	70% at the end of the Warranty Period	Unlimited
SolarEdge-managed services or all other applications	60% at the end of the Warranty Period	4.14 MWh/kWh

General guidelines

The Limited Warranty shall apply to:

- The SolarEdge Nexis Battery was originally purchased from SolarEdge or an authorized seller of SolarEdge on or after January 1 2026, within the territory of Column A Covered Locations. See Covered Locations.
- The SolarEdge Nexis Battery was installed within the territory of Column A Covered Locations or Column B Covered Locations. For the avoidance of doubt, a SolarEdge Nexis Battery purchased in Column A Covered Locations or any other location and subsequently installed or resold in locations other than Column A or B Covered Locations, will not be covered under this warranty.
- The SolarEdge Nexis Battery was purchased for use within the continent where SolarEdge originally sold the SolarEdge Nexis Battery, and in accordance with its intended purpose.
- The SolarEdge Nexis Battery is connected to an approved SolarEdge Inverter and continuously connected to the SolarEdge monitoring platform, as set forth below, after its installation.
- In the case of SolarEdge approved 3rd party management of the SolarEdge Nexis Battery, the battery warranty is limited to a maximum energy throughput of 4.14 MWh/kWh.
- SolarEdge Nexis Battery is used, installed and handled in accordance with the provisions of the SolarEdge Nexis Battery Datasheet, the SolarEdge Nexis Battery Installation Manual, and appropriate technical SolarEdge Nexis Battery related documentation available on the

SolarEdge website (jointly known as the "Documentation").

- The Limited Warranty may be transferred from buyer to any assignee and remains effective for the period remaining under the foregoing warranties, provided that the SolarEdge Nexis Battery is not moved from its original installation site or uninstalled and reinstalled following its original installation.
- The SolarEdge Nexis Battery is to be installed in a location where the ambient temperature falls between -30°C (-22°F) up to +55°C (131°F).

Warranty exclusions

This Limited Warranty does not apply if (i) the buyer defaults under the SolarEdge General Terms and Conditions or other agreement governing the purchase of SolarEdge Nexis Battery; or (ii) any defect or Energy Capacity underperformance is a result of any of the following:

- Misuse, abuse, negligence.
- Failure to maintain, operate, store, ship, install, or handle the SolarEdge Nexis Battery in strict conformance with the Documentation, including, without limitation, failure to maintain the SolarEdge Nexis Battery under proper environmental conditions or in any manner that is contrary to the Documentation.
- Modifications, alterations, repairs, attachments, opening or disassembling the SolarEdge Nexis Battery, which are not pre-authorized in writing by SolarEdge.
- Removal and reinstallation of the SolarEdge Nexis Battery at a location other than the original installation site, without the express written consent of SolarEdge.
- Use of the SolarEdge Nexis Battery in combination with equipment, items or materials not permitted by the Documentation or in violation of local codes and standards.
- Connecting the SolarEdge Nexis Battery to software, interfacing, parts, supplies or other products not supplied by SolarEdge or approved in writing by SolarEdge.
- Improper site preparation or maintenance or improper installation.
- Accidents or other force majeure events such as (but not limited to) floods, earthquakes, fire, power surges, lightning, pest damage, corrosion, actions of third parties, direct exposure to water or other substances, or other events beyond SolarEdge's reasonable control or not arising from normal operating conditions.
- Shipping or transport to or from the buyer where the buyer arranges such shipping or transport.

This Limited Warranty does not cover cosmetic or superficial defects, dents, marks or scratches, which do not influence the proper functioning of the SolarEdge Nexis Battery.

The Limited Warranty does not apply to components which are separate from the SolarEdge Nexis Battery, ancillary equipment and consumables, such as, for example, decorative covers, handles, air filter, glands, cables, cable holders, fuses, wires and connectors, whether supplied by SolarEdge or others.

Failure to connect the SolarEdge Nexis Battery to the SolarEdge Monitoring platform

In order to provide this Limited Warranty for the Warranty Period, SolarEdge requires the ability to remotely monitor and update the SolarEdge Nexis Battery through remote firmware updates. The buyer acknowledges that remote monitoring and updates may temporarily interrupt the operation of the SolarEdge Nexis Battery. The buyer acknowledges that connection to the Monitoring Platform

and providing updates may be critical for the functionality of the Product. By installing the Product and connecting it to the SolarEdge Monitoring Portal, the buyer consents to SolarEdge updating the Product from time to time, without prior notice. **If the Product is not connected to the SolarEdge Monitoring Platform (other than in cases of temporary disconnection or unavailability), and if security updates are not installed without undue delay, SolarEdge will not be able to honor this Limited Warranty.**

Remedies

If, during the applicable Warranty Period the buyer discovers any defect in workmanship and materials or suspects that the SolarEdge Nexis Battery has failed to comply with the Energy Capacity Warranty and the buyer therefore seeks to activate the Limited Warranty, then the buyer shall, promptly after such discovery, report the defect to SolarEdge by sending an email to support@solaredge.com with the following information: (i) a short description of the defect, (ii) the SolarEdge Nexis Battery's serial number, and (iii) a scanned copy of the purchase receipt or warranty certificate of the SolarEdge Nexis Battery. Upon the buyer's notification, SolarEdge shall determine whether the reported defect is eligible for coverage under the Limited Warranty. The SolarEdge Nexis Battery's serial number must be legible and properly attached to the SolarEdge Nexis Battery to be eligible for Warranty coverage. If SolarEdge determines that the reported defect is not eligible for coverage under the Limited Warranty, SolarEdge notifies the buyer accordingly and explains the reason why such coverage is not available.

If SolarEdge determines that the reported defect is eligible for coverage under the Limited Warranty, SolarEdge notifies the buyer accordingly, and SolarEdge may, in its sole discretion, take any of the following actions:

- repair the Product at SolarEdge's facilities or on-site; or
- issue a credit note for use toward the purchase of a new Product or a refund for the defective Product in an amount up to the actual pro-rated value of the Product at the time the buyer notifies SolarEdge of the defect, as determined by SolarEdge, in accordance with the following formula: Credit/Refund = Current SolarEdge price of same or similar product or market price as determined by SolarEdge x (Warranty Period [in months] - Time elapsed from the warranty commencement date [in months]) / Warranty Period [in months]; or
- Provide the buyer with replacement units for the Product. When replacement Products are sent, SolarEdge generally sends them within 48 hours. SolarEdge may use new, used or refurbished parts that are at least functionally equivalent to the original part when making warranty repairs. The repaired Product or replacement parts or Product, as applicable, will continue to be covered under the Limited Warranty for the remainder of the then-current Warranty Period for the Product.

In any of the above, SolarEdge will determine if the Product should be returned to SolarEdge and, if SolarEdge so determines, the Return Merchandise Authorization ("RMA") Procedure will be invoked. When the RMA Procedure is invoked by SolarEdge, SolarEdge will instruct the buyer how to package and ship the Product or part(s) to the designated location. SolarEdge will bear the cost of such shipment, upon receipt of the Product or part(s), SolarEdge will, at its expense and sole discretion, either repair or replace the Product or part(s).

Subject to any applicable export control and other laws and regulations, SolarEdge will deliver the repaired or replaced Product or part(s) to the buyer at the buyer's designated location in countries where SolarEdge has an office and/or there is a significant PV market. For the specific list of countries to which such service is provided, see shipping costs coverage.

SolarEdge bears the cost of such shipment, including shipping and customs (where applicable), and the buyer shall bear any applicable value-added tax. SolarEdge may elect to ship a replacement SolarEdge Nexis Battery and/or part(s) before the receipt of the SolarEdge Nexis Battery and/or part(s) to be returned to SolarEdge as per the above. All costs, including, without limitation, labor, travel and boarding costs of SolarEdge service personnel or others that are incurred for labor relating to repairs, uninstalling and reinstalling of SolarEdge Nexis Battery on-site, as well as costs related to buyer's employees and contractors repair or replacement activities, are not covered by the Limited Warranty and, unless otherwise agreed in writing in advance by SolarEdge, shall be borne by the buyer.

Limitation of liability

THE LIMITED WARRANTIES SET OUT HEREIN ARE IN LIEU OF ANY OTHER WARRANTIES WITH RESPECT TO THE PRODUCTS PURCHASED BY BUYER FROM SOLAREDGE, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL (INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), ALL OF WHICH ARE EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.
SOLAREDGE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THIS LIMITED WARRANTY, REGARDLESS OF THE FORM OF ACTION AND REGARDLESS OF WHETHER SOLAREDGE HAS BEEN INFORMED OF, OR OTHERWISE MIGHT HAVE ANTICIPATED, THE POSSIBILITY OF SUCH DAMAGES. SOLAREDGE'S LIABILITY ARISING OUT OF A CLAIM UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE AMOUNT PAID FOR THE SOLAREDGE NEXIS BATTERY UNDERLYING THE BUYER'S WARRANTY CLAIM.

Limitation on use

The SolarEdge Nexis Battery is not intended for use as a primary or backup power source for life-support systems, medical equipment, or any other use where the SolarEdge Nexis Battery's failure could lead to injury to persons or loss of life, or catastrophic property damage. SolarEdge disclaims any and all liability arising out of any such use of the SolarEdge Nexis Battery. Additionally, SolarEdge reserves the right to refuse to service products used for these purposes and disclaims any and all liability arising out of SolarEdge's service or refusal to service the products in such circumstances.
For claims by buyer that go beyond the warranty terms set out herein, including claims for compensation or damages please contact the company that sold you the Product. Eventual claims in accordance with the law on product liability remain unaffected.

THIS WARRANTY IS PROVIDED IN ADDITION TO, AND DOES NOT EXCLUDE, RESTRICT, LIMIT OR OTHERWISE AFFECT ANY STATUTORY WARRANTY RIGHTS YOU MAY HAVE UNDER LOCAL LAW WITH REGARD TO DEFECT CLAIMS. IF APPLICABLE, THE STATUTORY RIGHTS CAN BE CLAIMED IRRESPECTIVE OF AND IN ADDITION TO CLAIMS BASED ON THIS WARRANTY. NOTHING IN THIS WARRANTY SHALL LIMIT OR EXCLUDE SOLAREDGE'S LIABILITY FOR GROSS NEGLIGENCE, WILFUL MISCONDUCT, OR FOR DEATH OR PERSONAL INJURY.

Coverage under the Limited Warranty is subject to the buyer complying with the foregoing notification requirements and cooperating with SolarEdge's directions. SolarEdge's sole obligation and the buyer's exclusive remedy for any defect warranted hereunder is limited to those actions

expressly stated above. Such actions are final and do not grant any further rights, in particular with respect to any claims for compensation.

Unless otherwise specified in an executed Agreement with SolarEdge, the Limited Warranty and related provisions set out herein are subject to SolarEdge's General Terms and Conditions, including, without limitation, the provisions thereof, which relate to disclaimer of warranties, limitation of liability, and governing law and jurisdiction.