Updated Terms!

Free Warranty Extension to 10 Years for Hybrid Inverters and Batteries

GoodWe Technologies Co., Ltd. is pleased to announce significant updates to the ongoing promotion regarding free-of-charge warranty extensions tailored to residential energy storage systems: The promotion has been extended to include the hybrid inverter series ET 15 - 30kW, whereas the duration of the promotion has been extended by six months, until May 14, 2024.

While the GoodWe Lynx F and Lynx F PLUS+ batteries already come with a 10-year product and performance warranty, the GoodWe hybrid inverters come with a warranty of 5 years and the GoodWe Lynx U batteries with a product warranty of 5 years and a performance warranty of 10 years.

By fulfilling the conditions specified for this promotion, the warranties for jointly installed residential batteries and hybrid inverters will automatically be extended to **10 years at no additional cost**.

Criteria for eligibility

- The warranty for inverters of the EM, ES, SBP, ES G2, ET PLUS+, ET PLUS+ (16A), ET 15-30kW and EH series, and
- the product warranty for batteries of the Lynx Home U series,

will be extended to 10 years warranty free of charge if all conditions below are met:

1. The inverter is operating with a GOODWE Lynx Home U, Lynx Home F or Lynx Home F PLUS+ battery.
2. The battery Lynx Home U, Lynx Home F Battery, or Lynx Home F PLUS+, starts operation between 15 May 2023 and 14 May 2024 for the first time.
3. The system is registered in the GoodWe SEMS portal, with power generation data successfully uploaded to the GoodWe server.
4. The installation company is a qualified member of the GoodWe loyalty program GoodWe PLUS+ and located in EU, UK, Switzerland, or Norway.
5. The hybrid inverter was produced after 1 January 2021.
6. The serial numbers of the inverter and the batteries have been registered by the installer using the following link: https://10year-warranty.semsportal.com/#/

The additional 5 years promotional warranty is effective with the expiration of the standard 5-year product warranty for the installed hybrid inverter and battery, not being cumulative with extended warranties purchased separately.

For the detailed warranty terms, please refer to GOODWE Limited Warranty terms and conditions under: https://emea.goodwe.com/warranty

GoodWe Technologies Co., Ltd.
23 October 2023