AXITEC Energy GmbH & Co. KG
Otto-Lilienthal-Str. 5
71034 Böblingen,
Germany
Phone: +49 7031 6288-5186
Fax: +49 7031 6288-5187
www.axitecsolar.com

Warranty conditions for the AXIhycon One Hybrid Storage System

§ 1 General

AXITEC Energy GmbH & Co. KG (AXITEC) provides a limited product warranty for AXITEC AXIhycon One hybrid inverters and storage systems. This warranty is provided voluntarily by AXITEC and is independent of statutory warranty rights, which apply only to the seller of AXITEC products. Such claims are neither limited by our warranty nor thereby established against us, provided that no direct purchase agreement exists with us. The exercise of such statutory warranty rights is free of charge.

§ 2 Scope of warranty

The Product is integrated with the following Hybrid Inverter and Battery Modules.

Products	Models
Hybrid inverter	Single Phase: ● AXIhycon One 3.6H-1P ● AXIhycon One 5H-1P ● AXIhycon One 6H -1P ● AXIhycon One 8H-1P Note: Each single-phase hybrid inverter supports connecting to 1~5 pcs of AXIstorage Li SV3 Energypack battery modules in a single stack.
	Three Phase: ● AXIhycon One 8H ● AXIhycon One 10H ● AXIhycon One 12H ● AXIhycon One 15H Note: Each three-phase hybrid inverter supports connecting to 2~7 pcs of AXIstorage Li SV3 Energypack battery modules in a single stack.
Battery module	AXIstorage Li SV3 Energypack

AXITEC guarantees to the end customer, subject to the terms and conditions of this warranty, that the products covered by this warranty are free from defects in materials and workmanship under normal use and maintenance and will retain at least eighty percent (80%) of their usable rated capacity. End customers (hereinafter also referred to as “customers”) and thus eligible for the warranty are all purchasers who have acquired the product for their own use and not for resale.

The warranty is not transferable.

The standard warranty period for the hybrid inverter is five (5) years from the date of commissioning.

If the inverter is connected to the designated cloud platform within six (6) months of commissioning, the warranty period will be automatically extended to ten (10) years.

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If the inverter remains disconnected from the cloud monitoring platform for a period exceeding six (6) consecutive months at any time during the warranty period, the warranty coverage will revert to the standard five (5) year warranty. The connection data stored on the AXITEC cloud platform is the sole basis for verifying the cloud connection and the duration of any connection interruptions.

The battery modules are covered by a standard warranty period of ten (10) years or until the product-specific energy throughput specified in the table below is reached, whichever comes first. The warranty period for the battery module is independent of the hybrid inverter's cloud connection status.

Product name	Energy content Product label (kWh)	Energy Throughput (kWh)
Li SV3 2 Module	10,24	33.792
Li SV3 3 Module	15,36	50.688
Li SV3 4 Module	20,48	67.584
Li SV3 5 Module	25,60	84.480
Li SV3 6 Module	30,72	101.376
Li SV3 7 Module	35,84	118.272

Warranty claims can only be made within the respective warranty period. The warranty term of hybrid energy storage commences from the earlier of:

1. the date of installation of the Product; or

2. six (6) months after the date the Product was manufactured; or

This warranty does not include any accessories and tool kit items provided with the Product.

The obligations of customers who are entrepreneurs within the meaning of the German Commercial Code (HGB), pursuant to § 377 HGB, shall remain unaffected.

§ 3 Warranty

In the event of a warranty claim, AXITEC will, at its own discretion, either carry out a professional repair or replace the product with an equivalent product.

AXITEC will therefore, at its sole discretion:

(1) Provide replacement products that are functionally equivalent to the customer's defective device (in terms of features, function, compatibility)

or

(2) Instruct an accredited service provider to visit the customer's premises and rectify the defect or provide one or more replacement products

or

(3) Instruct the customer to return the products to AXITEC so that AXITEC can repair or replace the products.

AXITEC is authorised to use both new and factory reconditioned products for replacement. AXITEC may repair or replace defective components at its discretion. If the products or parts thereof are replaced under this limited warranty, the remaining warranty period of the product or three months, whichever is longer, shall apply.

No further benefits will be granted. In particular, no costs for the removal of the defective device, the return shipment to us or the reinstallation will be assumed on the basis of this warranty.

The fulfillment of the warranty does not establish a new warranty period and does not alter the original warranty period.

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§ 4 Warranty conditions

The Warranty applies if the Product:

- Is purchased from AXITEC or an Authorized Reseller in the European Union,
- bears a valid AXITEC serial number,
- Is installed in the European Union,
- Is installed, operated and maintained in accordance with the Product Manual

When a new module is added to the battery system, the original warranty period of the battery system remains unchanged, and the warranty period of the newly added module is calculated as the new product.

§ 5 Warranty exclusions

The warranty only applies to products purchased either directly from AXITEC or from an AXITEC authorised reseller To the extent permitted by law, AXITEC excludes all liability for the Product to the extent that any damage or defect has been caused or contributed to by the following:

1. The product was not properly installed, commissioned, operated, or maintained in accordance with the product manual, instructions, and applicable laws, standards, and regulations;
2. Improper, negligent, or otherwise inappropriate use or handling of the product, in particular operation outside the recommended operating conditions or contrary to its intended use, including misuse, incorrect operation, deep discharge, or damage resulting from accidents;
3. Damage resulting from transport or storage, including but not limited to dropping, deformation, impact, puncture by sharp objects, as well as loss or other damage during transport or storage;
4. Products that have been altered, modified, otherwise tampered with, or opened without AXITEC's authorization;
5. External influences or events of force majeure, including but not limited to lightning strikes, flooding, fire, extreme cold, the ingress of moisture or water, conductive dust, corrosive gases, or other events beyond AXITEC's control;
6. Any attempt to extend or shorten the product's service life without written confirmation from AXITEC, whether through physical measures, programming, or by any other means;
7. The removal and reinstallation of the product at a different location, provided that this work is not performed by a qualified installer in accordance with the product manual and the product is damaged as a result of improper handling, transport, or installation;
8. Defects attributable to acts or omissions by the customer or third parties;
9. The product was connected to uncertified battery types, or the defect was caused by other components of the customer's photovoltaic system;
10. Damage to products described as "refurbished";
11. Consequential damages or incidental damages, or damages resulting from accidents or other unforeseen events;
12. Normal wear and tear, as well as superficial defects such as scratches, stains, dents, or marks that do not impair the product's functionality; and
13. Damage or disadvantages resulting from changes in national or regional laws, regulations, governmental requirements, or other binding legal provisions;
14. Theft or vandalism of the product or any of its components.

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§ 6 Limits to Covers

This Limited Product Warranty only applies when the following conditions are met:

1. The Covered Products shall be the hardware and shall exclude any components, which are separate from the Covered Products such as ancillary equipment, consumable and mechanical parts for mounting, or protective coatings that are designed to diminish over time (except where the defect has occurred due to a defect in materials or workmanship).

2. This Limited Product Warranty only applies to Customers who have purchased the Covered Products directly from AXITEC, or from an authorized seller of AXITEC in Europe. AXITEC only process the transportation in Europe.

3. The installation and any removal and reinstallation has been carried out in accordance with the installation directions and user guidelines which are provided with the Covered Products.

The claim for performance in the event of a warranty claim for a product is limited to the purchase price to be paid by the warranty issuer. Fulfilment of the warranty does not constitute a new warranty of its own.

§ 7 Local scope of the warranty

The warranty is limited to the member states of the European Union.

§ 8 Assertion of the warranty

All warranty cases must be reported by the customer to the seller or to

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immediately upon becoming aware of the defect. Warranty claims are excluded if the defect is not reported within one month of becoming aware of it.

The report must be made in writing and must contain the following information:

- Date of purchase of the inverter and storage system (please provide the purchase date along with the invoice)
- Date of installation (including proof);
- Model name and serial number of the affected product;
- Nature of the defect;
- Date the defect first occurred;
- Contact information (name/address) of the product's location as well as of the customer or warranty holder;
- Contact information (name/address) of the specialized company that performed the commissioning;

AXITEC is entitled to request additional information and documentation to review a claimed warranty case. AXITEC may require that a root cause analysis of the product be conducted and the corresponding results submitted to substantiate the warranty claim. The final review and decision regarding the existence of a warranty case shall be made by AXITEC.

If the customer disputes AXITEC's decision regarding the warranty claim, the product must be inspected by a state-certified testing laboratory or a certified independent testing company. The costs of the inspection by the testing laboratory or testing company shall be borne by the customer, unless the warranty claim proves to be justified. In this case, AXITEC shall bear the costs of the inspection.

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If any testing of the Product's capacity is required, the testing must occur in the following conditions

a) The test is based on single battery module;

b) The ambient temperature of the Product must be 25℃±2℃;

c) The initial temperature of the battery pods must be 25℃±1℃;

d) Constant voltage(115.2V) constant current (0.2C-rate) charge till all the cell voltage above 3.50Vdc or till charge current less than 1Amps;

e) Constant voltage(89.6V) constant current (0.2C-rate) discharge till battery low voltage protection cut-off;

If the product is no longer available, AXITEC is entitled, at its sole discretion, to replace the product with a refurbished product, a successor product, or components with equivalent functionality and performance in accordance with the current state of the art. The warranty period for the product corresponds to the remaining duration of the original warranty period after AXITEC has performed the repair or replacement of the parts free of charge. Under no circumstances will the warranty period be extended as a result of a repair or replacement.

AXITEC will not cover the outbound and inbound transportation costs of replaced Product. Travel and subsistence expenses as well as on-site replacement, modification and maintenance costs will not be covered by AXITEC.

The battery module is covered by a replacement warranty based on its current market value for a period of 10 years. If the battery module is defective during this period, AXITEC will provide a replacement equal to the current market value of the battery module. The current market value is calculated based on a straight-line depreciation over a period of 10 years. For replacement, the minimum usable capacity of the battery module must be 80%. This does not constitute a general performance warranty for the product.

To be eligible, you must provide appropriate proof of purchase (e.g., an invoice or receipt) and ensure that the serial number and product label are not damaged.

Affected products may only be returned with AXITEC's prior written consent.

The customer agrees to send the product to an address specified by the manufacturer. The customer must return the replaced parts or devices in their original packaging or equivalent packaging. The customer is responsible for all shipping and handling costs. Replaced products become the property of AXITEC. If the replaced defective part or device is not received by AXITEC within 30 days of the request, the warranty holder will be billed for the part/device at the current price for a new one. If the inspection reveals that no warranty claim exists, the warranty holder must bear the costs incurred by the warranty provider as a result of the inspection.

§ 9 Limitation of Liability

This warranty promise is a voluntary service provided by AXITEC. The rights set forth herein

constitute the sole and exclusive rights of the warranty beneficiary under the limited product warranty. Any further claims, such as claims for damages or reimbursement of expenses against AXITEC arising from or in connection with this warranty or the warranty services, regardless of the legal basis, are excluded. In particular, AXITEC shall not be liable for lost profits, lost revenue, loss of use or production, business interruption, data loss, financing costs, or consequential and indirect damages. This does not apply in cases of liability under the Product Liability Act, due to intent or gross negligence, or due to culpable injury to life, limb, or health.

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§ 10 Data protection

AXITEC processes the customer's personal data in connection with the handling and settlement of warranty claims. This processing is carried out in accordance with applicable data protection regulations. Further information can be found in the Privacy Policy at https://www.axitecsolar.com/datenschutzhinweis.

§ 11 Final provisions

The customer's claim under this warranty is limited to the services listed in § 2. AXITEC shall not be liable for delays in the services specified in § 2 of the warranty due to force majeure, war, warlike conditions, strikes and other similar circumstances that lie outside the sphere of responsibility of AXITEC. The warranty is governed by the law of the Federal Republic of Germany, excluding the UN Convention on Contracts for the International Sale of Goods and the conflict of laws. To the extent permitted by law, the exclusive venue for all disputes arising out of or in connection with this warranty shall be Stuttgart.

§ 12 Severability clause

If any provision of these warranty terms is or becomes invalid or unenforceable, in whole or in part, the validity of the remaining provisions shall remain unaffected. The invalid or unenforceable provision shall be replaced by the applicable statutory provisions. The same applies in the event of a loophole.

Böblingen, June 11, 2026

Steffen Wiedmann, Managing Director

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Definitions

In this document:

1. **Minimum Capacity** means at least 70% of the Nominal Energy during the Warranty Period.
2. **Nominal Energy** means the initially rated capacity of the Product as printed on the label of the Product.
3. **Throughput** means the delivered energy per 1kWh of Nominal Energy at the end of warranty period, details see below table:

Model / C-rate	≤0.5C	≤1C
FH10050	3.0 MWh	2.8 MWh

*The throughput target is defined as the cumulative discharged energy over the warranty period. It serves as a performance reference rather than a strict usage requirement. The warranty is valid for the specified warranty period or until the throughput limit is reached, whichever comes first. Any unused throughput remaining at the end of the warranty period will not be carried forward.

4. **Product** means AXIhycon One manufactured by AXITEC;
5. **Product Instructions** means the instructions and manuals issued by AXITEC with the Product that set out how the Product should be installed and operated.
6. **AXITEC** means Axitec Energy GmbH & Co. KG, Otto-Lilienthal-Str. 5, 71034 Böblingen, Germany
7. **You** means the natural person that acquired the Product or an official representative of the current owner of the Product.